



Teladoc Health™

Bi-Monthly Release Notes

Release Notes for March 14, 2023

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contracting our Technical Assistance Center.

General Application Improvements

This release includes various bug, performance, maintenance fixes that improve the stability and performance of the application. We have addressed several issues reported by our users. This release also includes several performance and technology updates to ensure that our software remains compatible with the latest operating systems and hardware.

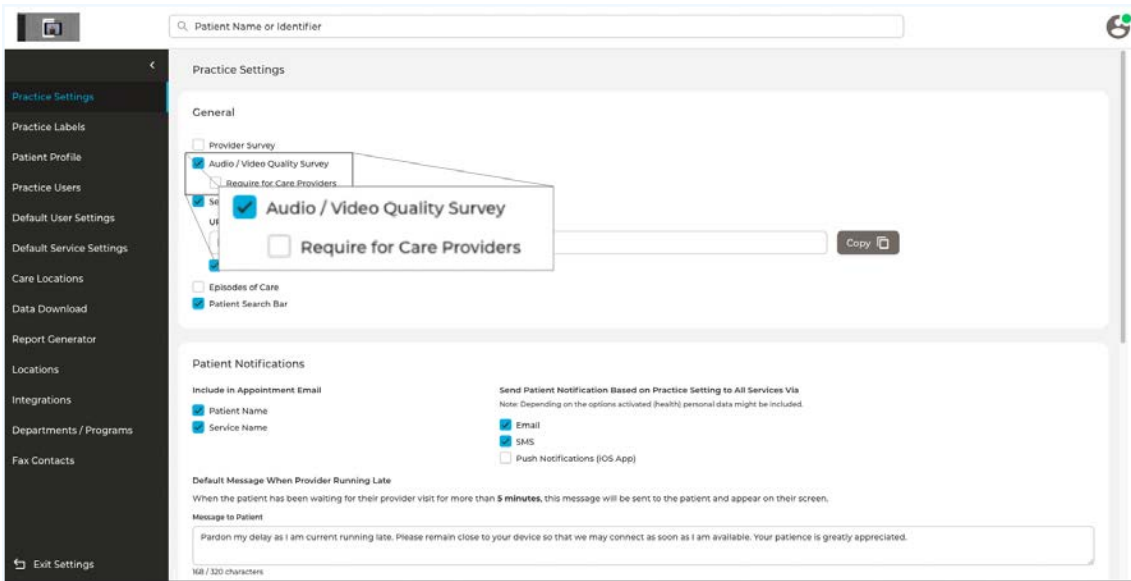
Release Notes

Browser Support: IDA/Electron, Chrome, Safari-MAC, Firefox, and Edge.

Solo Platform

User experience enhancement:

Post-call audio-video quality survey is configurable as a practice setting.



Key	Component	Version	Operating System
SCIT-2333	Practice Admin	2023.1.2	Windows - 32 and 64 bit, and Mac
Release Toggle: PostCallAVSurveyPracticeSetting			

Provider App

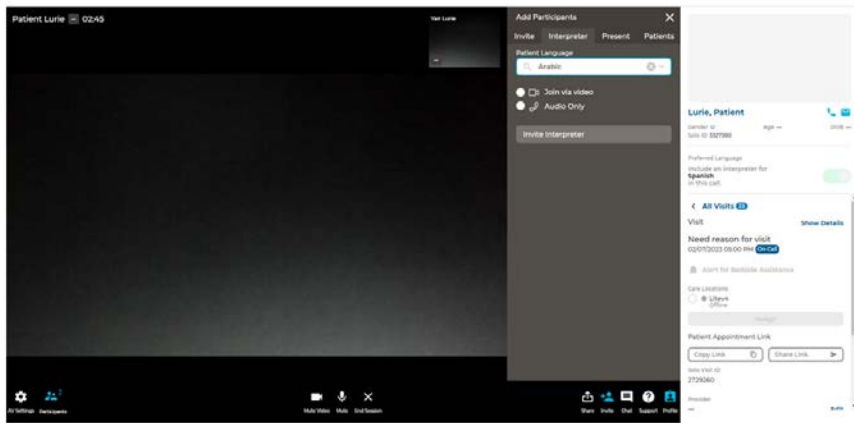
User experience enhancement:

Enhanced Interpretive Services capabilities: Teladoc Health has enhanced the current Interpretive Services solution for Direct-to-Patient sessions by supporting 250+ languages available by audio. This is in addition to the current ability to invite 65+ language interpreters such as ASL to join by video. In addition to supporting our existing Interpretive Services partner, Voyce Global, we now also support Language Line.

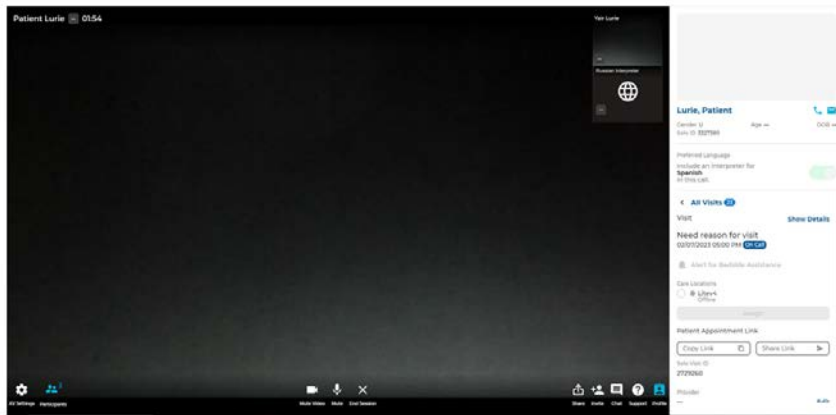
With a service contract from either company, practitioners can invite over 250 different kinds of language interpreters by audio. Interpreters can be scheduled in advance or requested on demand when already in a session. When an interpreter is invited to join by audio, all participants in the session can communicate by audio, but participants will not be able to see the Interpreter, nor will the interpreter be able to see any participants.

A new feature called 'Custom Outbound' is also available. Using the custom outbound feature, your practice can be configured to dial out to your own 'in-house' interpreters.

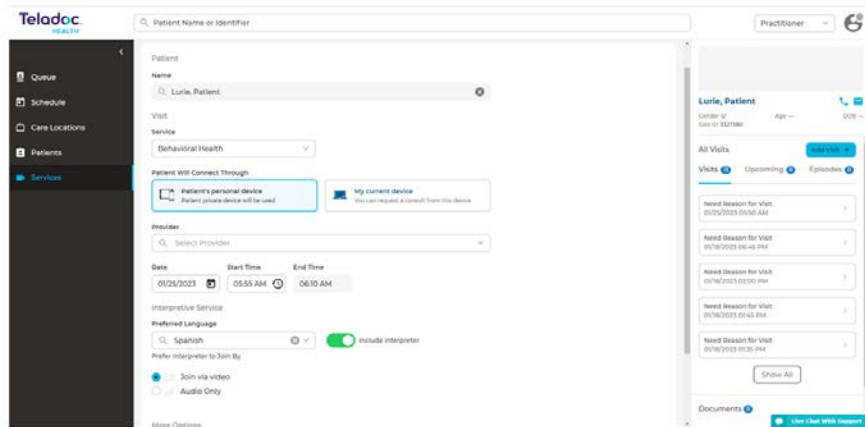
Inviting an interpreter to an ongoing session



Provider Experience when an audio only interpreter joins



Scheduling an Interpreter by audio or video



Key	Component	Version	Operating System
WPAS-2489	Android Patient App, Desktop Patient App, Desktop Provider App, iOS Patient App, iOS Provider App, Web Patient App, Web Provider App	2023.1.2	Windows - 32 and 64 bit, and Mac
Release Toggle: UseConferenceApiV3 usetgaforinterpretiveservices			

User experience enhancement:

Enhanced blur background engine results in better performance reducing the time for the blur to take effect, improved segmentation and reliability. The enhanced blur requires approx. 5% more CPU and is no longer supported on Chrome 94 and lower.

Key	Component	Version	Operating System
WPAS-2153	Desktop Patient App, Desktop Provider App, Web Patient App, Web Provider App	2023.1.2	Windows - 32 and 64 bit, and Mac
Custom Toggle: New_Blur_Background_Engine			

Patient App

User experience enhancement:

When collecting the name of the person who is signing the form, the user only has to type a name instead of drawing the signature. In the PDF intake document, the date and time of the signature are now displayed (previously only the date was displayed).

- The patient may revoke this consent in writing at any time and all future disclosures will then cease.
- The Practice may condition receipt of treatment upon the execution of this Consent.

Signer Name	+	yulia
Signature Date/Time	+	10/02/2023 08:50 MSK
Are you the patient for whom this virtual consult is for? If you are completing this process on behalf of a patient, click No.	+	<u>Yes</u> No

Key	Component	Version	Operating System
TC-7600	Web Care Location App, Web Patient App	2023.1.2	Windows - 32 and 64 bit, and Mac
Release Toggle: AllowToSignFormOnButtonPush			

Smart Notes

User experience enhancement:

As a Provider, you can now tag a reference field in a SN4 template so the inputted data is automatically filled out in another SN4 templates within one visit. This will allow you to save time on populating the same data for the same fields in several SN4 templates within one visit. This can be done when a provider adds two Smart Note templates that each contain a ReferenceField tag. The provider can then proceed with filling out one template and the second one will automatically be filled out if the ReferenceField tag was used.

Key	Component	Version	Operating System
HHSINT-285	Smart Notes	2023.1.2	Windows - 32 and 64 bit, and Mac
Release Toggle: No			

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About Teladoc Health

Teladoc Health is the global virtual care leader; helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.