

Teladoc Health™
Windows Viewpoint® Tablet
Technical Specifications

P/N: MA-20115-002

© Copyright, 2021 Teladoc Health™

Release: 4.2



Table of Contents

WINDOWS VIEWPOINT TABLET OVERVIEW 3

TABLET VERSION 3

WINDOWS VIEWPOINT TABLET SYSTEM ENVIRONMENT 3

MICROSOFT SURFACE PRO 7 4

MICROSOFT SURFACE PRO 6 5

CONTACT INFORMATION 6

Windows Viewpoint Tablet Overview

Teladoc Health Windows Viewpoint Tablet consists of a Microsoft Surface Pro device, configured and dedicated to running the pre-installed Windows Viewpoint software application for Patient Access. Through the Viewpoint software, patients can receive HIPAA compliant audio and video medical consults from designated remote healthcare professional over the Teladoc Health Telehealth Network. The Teladoc Health Windows Viewpoint is designed to deliver fast, convenient, and effective non-acute patient care where and when it is needed.

Tablet Version

	Windows Viewpoint Tablet
Description	Surface Pro tablet with pre-installed Teladoc Health software, customized Win 10 OS, and 3rd party software load
Support	24 /7 Host Network Connectivity, phone support, remote desktop support*
Camera	HD front and rear cameras (digital zoom)
Device	Surface Pro 7, i7

* Monitoring and support will vary based on support selected.

Windows Viewpoint Tablet System Environment

- Teladoc Health Windows Viewpoint Software
- Operating System: Windows 10 Enterprise, LTSC
- AntiVirus: TrendMicro
- Remote Monitoring and Management: Kaseya

Microsoft Surface Pro 7

Surface Pro 7 for Business, i7 16GB RAM 256GB SSD

Teladoc Health Part Number	20-20344
Dimensions	11.5" x 7.9" x 0.33" (292 mm x 201 mm x 8.5 mm)
Storage	Solid-state drive (SSD): 256GB
Display	Screen: 12.3" PixelSense™ Display Resolution: 2736 x 1824 (267 PPI) Aspect ratio: 3:2 Touch: 10 point multi-touch
Battery Information	Lithium Ion 2 hours in-session, depending on use
Memory	16GB
Graphics	Intel® Iris™ Plus Graphics
Processor	i7-1065G7
Connections	1 x full-size USB 3.0 1 x USB-C® 3.5 mm headphone jack 1 x Surface Connect port Surface Type Cover port MicroSDXC card reader
Cameras, Video and Audio	5.0MP front-facing camera with 1080p full HD video 8.0MP rear-facing autofocus camera with 1080p full HD video Dual far-field Studio Mics 1.6W stereo speakers with Dolby® Audio™
Security	Firmware TPM
Weight	1.74 lbs (790 g)
Wireless	Wi-Fi 6: IEEE 802.11 ax compatible Bluetooth Wireless 5.0 technology

NOTE: Technical Specifications from Microsoft®: <https://www.microsoft.com/en-us/surface/devices/surface-pro-7/tech-specs>

Microsoft Surface Pro 6

Surface Pro 6 for Business, i5 8GB RAM 256GB SSD

Teladoc Health Part Number	20-20193
Dimensions	11.5" x 7.9" x 0.33" (292 mm x 201 mm x 8.5 mm)
Storage	Solid-state drive (SSD): 128GB
Display	Screen: 12.3" PixelSense™ Display Resolution: 2736 x 1824 (267 PPI) Aspect ratio: 3:2 Touch: 10 point multi-touch
Battery Information	Lithium Ion 2 hours in-session, depending on use
Memory	8GB
Graphics	Intel® UHD Graphics 620
Processor	i5-8350U
Connections	1 x full-size USB 3.0 3.5 mm headphone jack Mini Display Port 1 x Surface Connect port Surface Type Cover port MicroSDXC card reader
Cameras, Video and Audio	5.0MP front-facing camera with 1080p full HD video 8.0MP rear-facing autofocus camera with 1080p full HD video Dual microphones 1.6W stereo speakers with Dolby® Audio™
Security	Firmware TPM
Weight	1.70 lbs (770 g)
Wireless	Wi-Fi: IEEE 802.11 a/b/g/n/ac compatible Bluetooth Wireless 4.1 technology

NOTE: Technical Specifications from Microsoft®: <https://www.microsoft.com/en-us/surface/business/surface-pro-6?xt=15#primaryR2>

Contact Information

24/7 Live Technical Support

[+1 \(877\) 4 84 -9119](tel:+18774849119)

24/7 Live Remote Technical Support & Live Chat

<https://intouchhealth.com/contact-us/>

Email Support

ITHSupport@intouchhealth.com

Website

www.InTouchHealth.com

Teladoc Health User Manuals

<https://intouchhealth.com/manuals/>

Sales & Product Demos

(805) 562-8686



InTouch Technologies, Inc.

74 02 Hollister Avenue Goleta, CA 93117

Ph: +1.805.562.8686 • Fax: +1.805.562.8663

www.intouchhealth.com

©2021 Teladoc Health, Inc.

InTouch Health and InTouch Technologies are now a Teladoc Health company, and InTouch Health is a registered trademark of Teladoc Health.

LEARN MORE

TeladocHealth.com | engage@teladochealth.com



About Teladoc Health

Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.