

# Teladoc Health™ Lite<sup>®</sup> 4 Quick Reference Guide



## Power Status Indicator

The battery charge indicator is located on the side of the storage compartment.

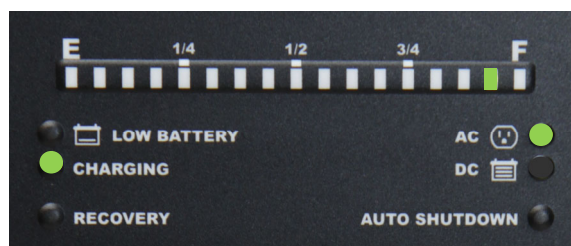
The Battery charge lights indicate the remaining percentage of battery life whenever the Lite 4 is plugged in or turned on.

If the battery charge drops too low, the sound-byte “Please plug me in” is played until the Lite 4 is plugged into AC power. Plug in the Lite 4 as soon as possible.

Status Light	Description
Low Battery	Battery Level has dropped below safe operating levels and must be plugged in to recharge.
Charging	Plugged in and charging.
AC	Plugged into AC power.
DC	Running off of battery.

## Powering on the Lite 4

1. Unplug the Lite 4.
2. Verify the battery rocker switch in the ON position (—) to the right.
3. Plug in the Lite 4.
  - A tone will be heard.
  - If the **E** light and **RECOVERY** lights are lit on the Power Status, redo steps 1-3.
4. Wait 30 seconds.
5. Press the power button on back of the head.



## Powering off the Lite 4—For Storage

1. Press the power button on back of the head.
2. Press the power button a second time to confirm the shutdown.
3. Unplug the Lite 4 from the wall.
4. Flip the battery rocker switch on the base of the Lite 4 to the OFF (O) position to the left.

**NOTE:** If the Lite 4 is going to be powered off for more than 2 hours, the battery rocker switch **must** be turned off after powering down and unplugging the Lite 4.



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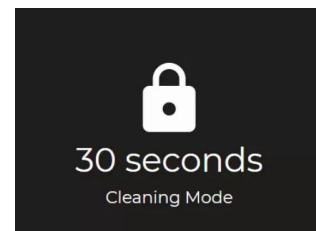
## Adjusting the Height of the Lite 4

The Lite 4 head can be adjusted by raising or lowering the head to the desired height. Adjust the height with two hands on each side of the display and gently raise or lower the display.



## Cleaning the Lite 4

Tap Settings  > Cleaning Mode  to disable the screen for 30-seconds to allow cleaning. See [the online user guide](#) for details on cleaning the Lite 4, including tested cleaning chemicals. See the online user guide for details on cleaning the Lite 4 with approved cleaning agents.





## Moving the Lite 4

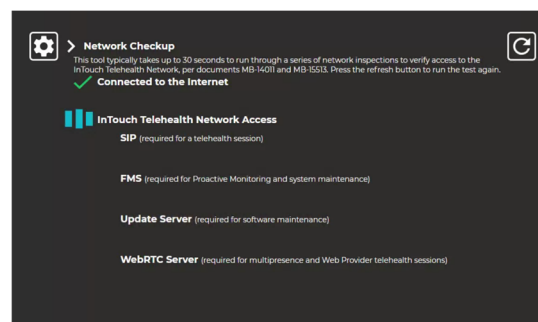
Prior to moving the Lite 4:

1. Ensure the Lite is set at its lowest position.
2. Ensure any auxiliary devices attached to the Lite 4 are unplugged.
3. Ensure the power cord is unplugged and hung on the Lite 4 's handle.
4. Ensure the wheels are unlocked before moving.
5. Exercise caution when encountering thresholds and doorways.
6. Move to the desired location.
7. Lock the wheels.
8. Plug in the power cord.

## Device Network Checkup

The Network Checkup screen runs and displays the results of a test of the device's current network connection.





Tap Settings >  Network Checkup  to run the Network Checkup.



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## Lite 4 Screen Navigation

Icon	Function
	Tap to select any of the cameras attached to the device.
	Tap to open device settings.
	Tap to open the device's User Guide
	Tap to display information about the Lite 4