

Dear Customer,

Thank you for choosing the InTouch Windows Viewpoint Tablet, the solution for Patient Access!

## InTouch Health Viewpoint Tablet Setup Instructions

### I. Unwrap the Tablet

1. Carefully open the box and remove the Tablet and its power adapter.

### II. Prepare the Windows Device

1. Charge the device and connect a keyboard to the device for easier interface.
2. Power on the device.
3. Please wait while the device automatically logs into Windows and launches the InTouch Viewpoint application, marked by the appearance of the InTouch splash screen.
4. Press *Ctrl-Shift-Spacebar* simultaneously to minimize InTouch Viewpoint software. Click on the  in the upper right corner of the window to close the software.
5. Set up WiFi for internet connectivity.

### III. Launch the Viewpoint software and Verify the Performance of the Device

1. Double click the Robot.exe icon on the desktop to launch the InTouch Viewpoint software.
2. Click the  button in the top-left corner of the InTouch splash screen and confirm that the Status is **Ready** in the blue info screen.
3. **IMPORTANT:** Please email [SystemTest@intouchhealth.com](mailto:SystemTest@intouchhealth.com) for Performance Verification of the Windows Viewpoint Tablet. You will be contacted shortly by an InTouch Health Technical Service representative to schedule the Performance Verification.

The performance verification step must be completed prior to granting connectivity between the Provider Access software and this Windows Viewpoint Tablet for clinical use.

We hope you have a great telehealth experience,

