

Teladoc Health™ Lite® V2 Quick Reference Guide

Operating the Lite V2

CAUTION: Lite should be powered on and charging whenever it is not in use.

Dual Camera System

Display

Directional Microphone

Speakers

Button Panel

When the someone is logged in, their user name is displayed.

Otherwise, a screensaver will be shown on the screen.

Press **DISCONNECT** to end an active session following a disconnect confirmation prompt.

To turn on the Lite, press **POWER** once. The display will power up in 1-2 minutes.

To turn off the Lite, press **POWER** and follow on-screen directions.

Pause Video Button
Blocks video from the Lite.

Arrow Buttons
Used to navigate on-screen tools.

MUTE Button
Mutes audio from the Lite.

Volume Control

Check Button
Displays diagnostic Information and acts as an Enter key when using on-screen tools.

Menu Button
Used to access on-screen tools.

Moving the Lite V2

The Lite is designed to be moved by hospital staff into a broad array of locations ranging from clinics, emergency rooms, rural hospitals, long-term care communities, and more.

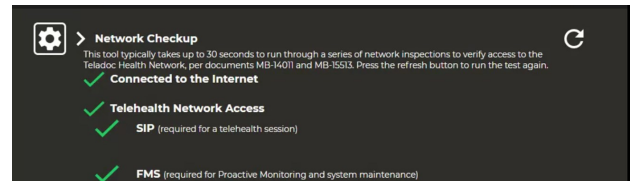
- Ensure Lite is set at its lowest position.
- Ensure any auxiliary devices attached to Lite are unplugged.
- Ensure the power cord is unplugged.
- Ensure the wheels are unlocked before moving.
- Exercise caution when encountering thresholds.
- Move it to the desired location.
- Lock the wheels.
- Plug in the power cord.

The requirement for operation is a standard grounded AC outlet supplying a minimum of 120 VAC, 60 Hz, 5.1 A (US) or 230 VAC, 50 Hz, 2.7A (International).
A battery charge can last 7 hours on a full charge (depending on usage).

Device Network Checkup

The Network Checkup screen runs and displays the results of a test of the device's current network connection.

Tap Settings  > Network Checkup  to run the Network Checkup.



Lite V2

Height adjustment handle

Push with handle

Lock/unlock wheels



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Menu Button

Pressing the Menu button will enable out of session interaction with the Lite. Use the arrow keys to navigate to the desired function, and press the Check button to select.

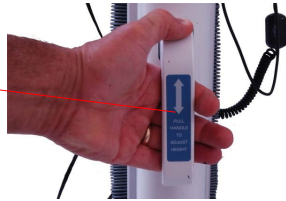


Adjusting the Height

The Lite head can be placed between 58 inches and 78 inches off the floor.

- Pull the handle straight out.
- Then raise or lower the height of the Lite head.

1. Pull handle straight out.
2. Move up or down.



Lite V2 On Screen Navigation

Icon	Function
	Tap to preview any of the cameras connected to the device.
	Tap to open device settings.
	Tap to display information about the Lite V2.



Height Adjustment Handle

Power On Sequence

The Lite should be plugged in and left powered on at all times.

1. Plug in the power cord:

Ensure that the power cord is plugged into an approved wall socket.

2. Turn on the power at the expansion bay:

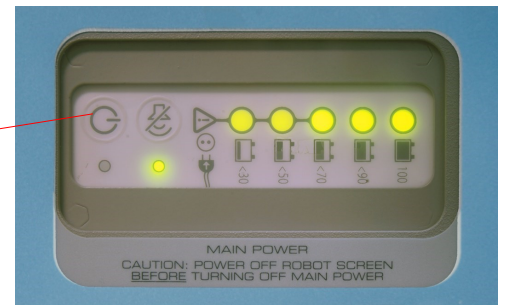
Press and hold (3-5 sec.) the main power button.

Ensure that the power light is lit.

3. Turn on the power at the button panel:

Press the power button once.

After a short period of self-testing (1-2 minutes), a screensaver should appear on the Lite display. If it does not power up, refer to MA-13359 - Teladoc Health™ Lite® V2 & V3 User Guide.



Power Off Sequence

CAUTION: Only power off this device when instructed by Teladoc Health Technical Service.

1. Turn off the power at the button panel:

Press the power button once.

Press the **check button** within **seven seconds** after the "Do Not Turn Off" message appears.

Confirm shutdown as indicated by the screen going black after approximately 30-45 seconds.

2. Turn off the main power at the expansion bay:

Press and hold (3-5 sec.) the main power button.



POWER



Lite V2 User Guide

Scan the QR Code with your smart phone to access the Lite V2 User Guide.