



**Teladoc Health™**  
**Bi-Monthly Release Notes**

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# Release Notes for June 8, 2023

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contracting our Technical Assistance Center.

## General Application Improvements

This release includes various bug, performance, maintenance fixes that improve the stability and performance of the application. We have addressed several issues reported by our users. This release also includes several performance and technology updates to ensure that our software remains compatible with the latest operating systems and hardware.

# Release Notes

**Browser Support:** IDA/Electron, Chrome, Safari-MAC, Firefox, and Edge.

## Provider App

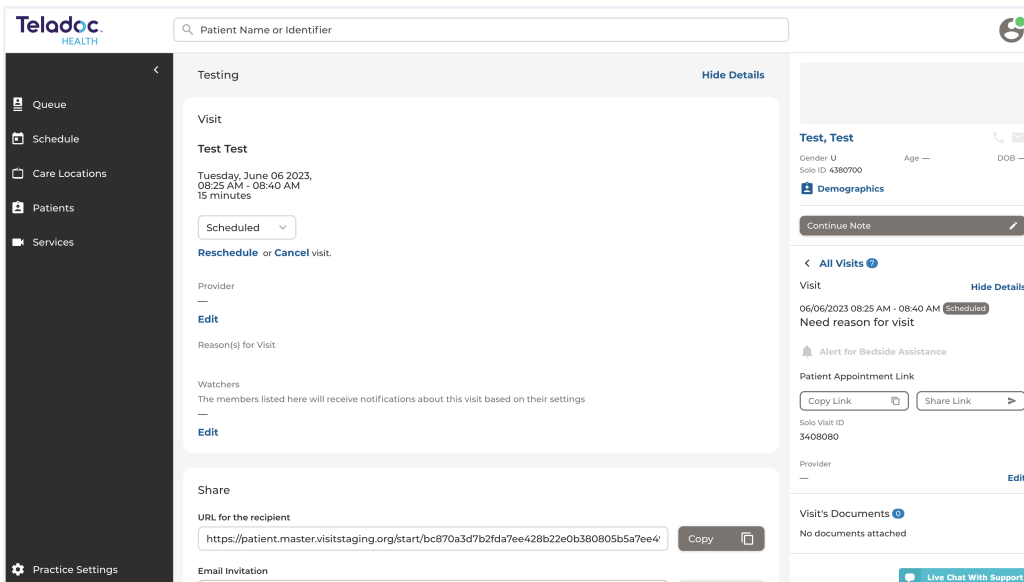
### User experience enhancement:

We have successfully released a new feature allowing Providers to conveniently reschedule appointments within Solo using both the user interface (UI) and the application programming interface (API). This enhancement significantly improves the workflow for our users, eliminating the need to cancel and subsequently schedule a new appointment as was previously required.

To leverage this valuable feature, please enable the "AppointmentRescheduling" release toggle in our latest release.

Key	Component	Version	Operating System
HHSINT-384	Provider App	2023.2.2	Mac, Windows, iOS, Android

**Release Feature Toggle:** AppointmentRescheduling



## User experience enhancement:

We are delighted to announce the inclusion of an important enhancement in our Solo application. Users will now have the ability to view the precise end time of appointments within various sections of the app, including the queue page, schedule page, and other relevant areas. Prior to this update, users faced the inconvenience of not being able to ascertain the duration of scheduled visits, which was suboptimal.

To leverage this valuable feature, please enable the "AppointmentScheduledDuration" release toggle in our latest release.

Key	Component	Version	Operating System
HHSINT-324	Provider App	2023.2.2	Mac, Windows, iOS, Android

**Release Feature Toggle:** AppointmentScheduledDuration

The screenshot displays the Teladoc Health app interface. At the top left is the Teladoc Health logo. A search bar labeled "Patient Name or Identifier" is at the top center. On the right is a user profile icon. Below the search bar, the date "Tuesday, June 06" is shown with a "Change Date" button. A "Schedule +" button is in the top right corner. A sidebar on the left contains navigation options: Queue, Schedule (highlighted), Care Locations, Patients, and Services. The main content area shows two appointment cards. Each card displays the time slot (08:10 AM - 08:25 AM and 08:25 AM - 08:40 AM), the appointment type "Test, Test", and patient information "Gender u Age — Solo ID 4380700". To the right of each card are fields for "Reason for Visit" and "Provider", both with dashes. The final column of each card shows the appointment time (08:10 AM and 08:25 AM), the status "Scheduled", and a checkmark icon.

### User experience enhancement:

Filtering labels are being updated to ensure consistency across Solo. On the Encounters dashboard, the "Period of Time" filter has been renamed to "Timeframe". In addition, for the Timeframe dropdown, the "Select Date Range" option, "From" has been relabeled to "Start" and "To" relabeled to "End".

Key	Component	Version	Operating System
SOG-259	Web Provider App	2023.2.2	Mac, Windows, iOS, Android
<b>Release Feature Toggle: No</b>			

Before:

**Period of Time**

Select Date Range ▾

**From**

mm/dd/yyyy ✕

**To**

mm/dd/yyyy ✕

After:

**Timeframe**

Select Date Range ▾

**Start**

8/27/2023 ✕

**End**

8/29/2023 ✕

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### About Teladoc Health

Teladoc Health is the global virtual care leader; helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.

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