



Teladoc Health®
Bi-Monthly Release Notes

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Release Notes for September 27, 2023

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contacting our Technical Assistance Center via email at TAC@TeladocHealth.com.

General Application Improvements

This release includes various bug, performance, maintenance fixes that improve the stability and performance of the application. We have addressed several issues reported by our users. This release also includes several performance and technology updates to ensure that our software remains compatible with the latest operating systems and hardware.

Browser Support: Available on Edge, Chrome, Safari, and Firefox.

Provider App

Feature Request:

We are pleased to announce an enhancement to our patient demographics management for a user.

Previously, to designate a different primary phone number or email address for a patient, users were required to manually copy and paste the desired contact information into the appropriate fields. This process involved multiple manual steps, leading to potential user errors and an unsatisfactory user experience.

With the introduction of our latest feature, users can now effortlessly set a phone number or email address as the primary contact information for a patient by selecting "Set as Primary". This streamlined process eliminates the need for cumbersome manual data entry and reduces the risk of user errors.

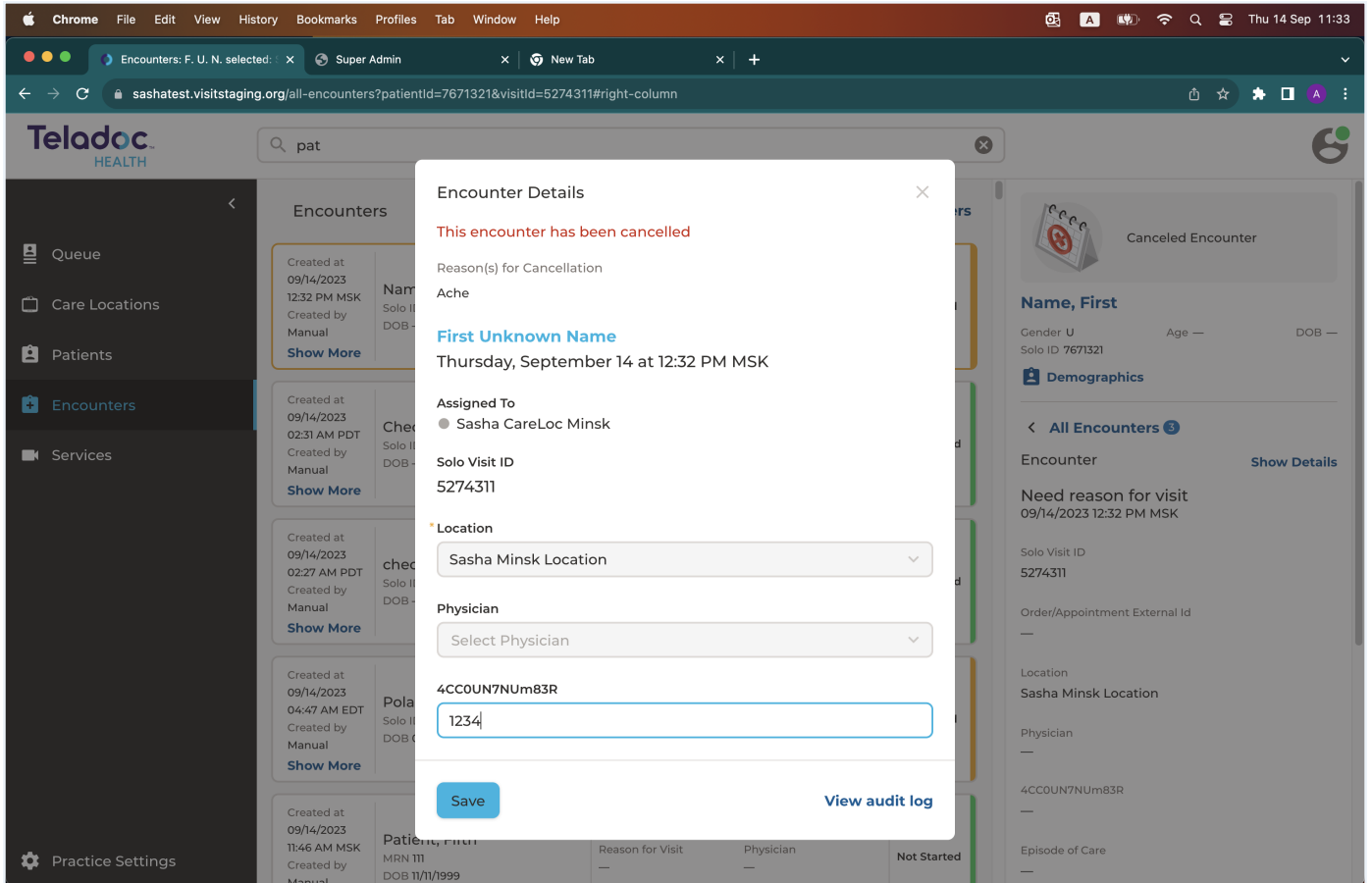
Phone +

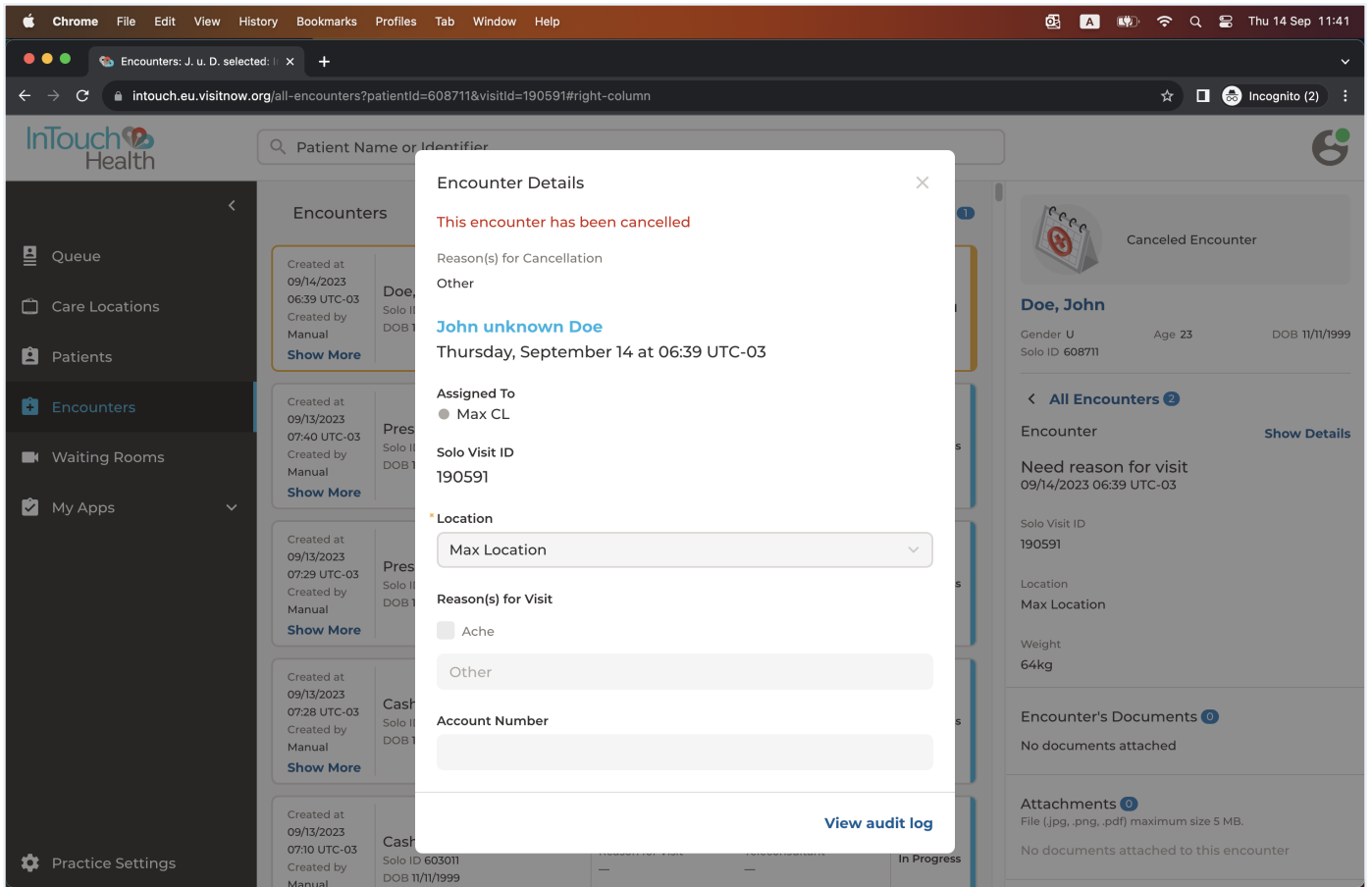
Phone Number	Type
<input type="text" value="+1 (661) 607-9570"/>	<input type="text" value="Mobile"/>
Phone Number Set as Primary	Type
<input type="text" value="+1 (661) 607-9571"/>	<input type="text" value="Mobile"/>
Phone Number Set as Primary	Type
<input type="text" value="+1 (661) 607-9572"/>	<input type="text" value="Mobile"/>

Key	Component	Version	Operating System
HHSINT-499	Provider App	2023.3.3	Mac, Windows, iOS, Android
Release Feature Toggle: PrimaryPhoneOrEmail			

User Experience Enhancement:

The health system external account number is now editable in the encounter details modal for encounters in Canceled status, which will allow to update or remove the incorrectly provided account number.



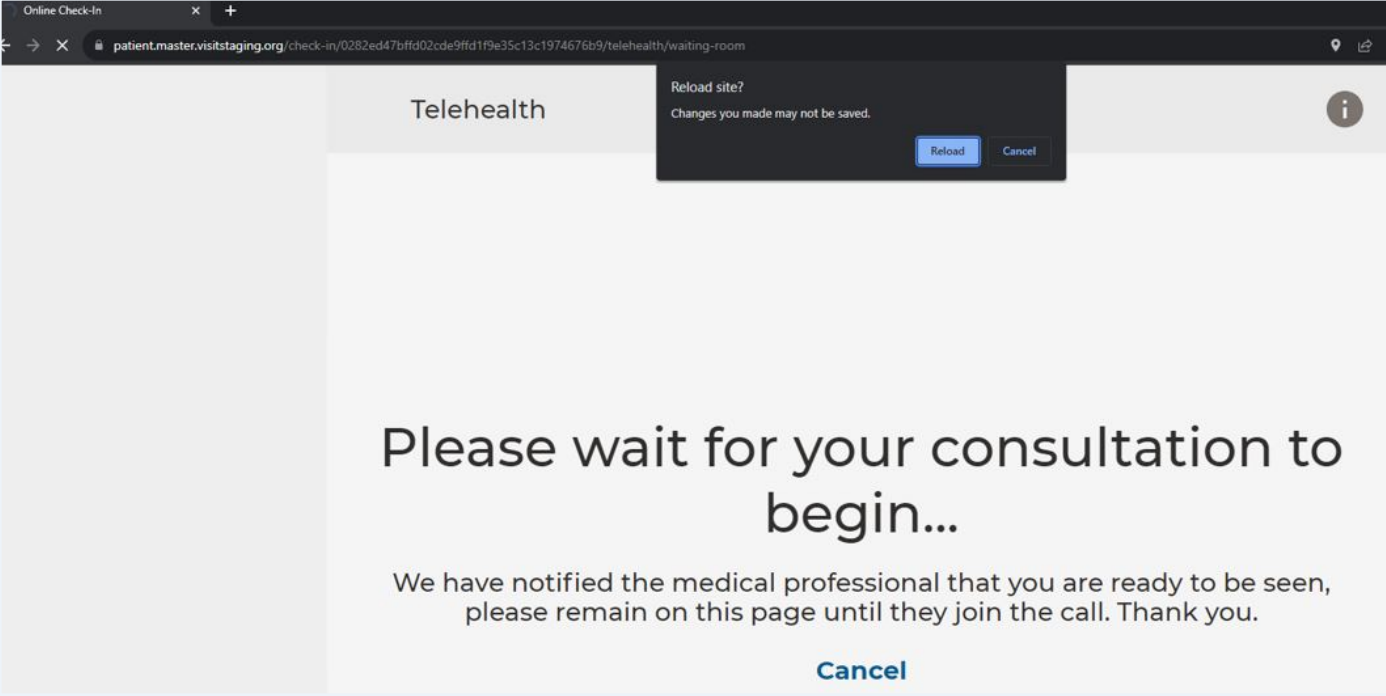
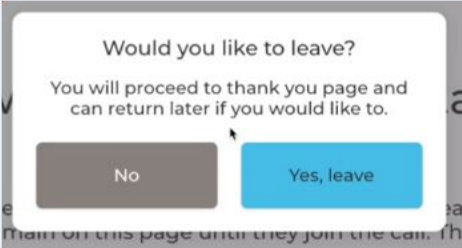


Key	Component	Version	Operating System
ACS-1649	Web Provider App, Platform Enhancement, Front-End	2023Q3.3	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

Patient App

Platform Enhancement:

Prevent patient from leaving Waiting screen without confirmation - a confirmation dialog is displayed when the patient closes the waiting window or uses the browser back while on the waiting window.





Waiting page title

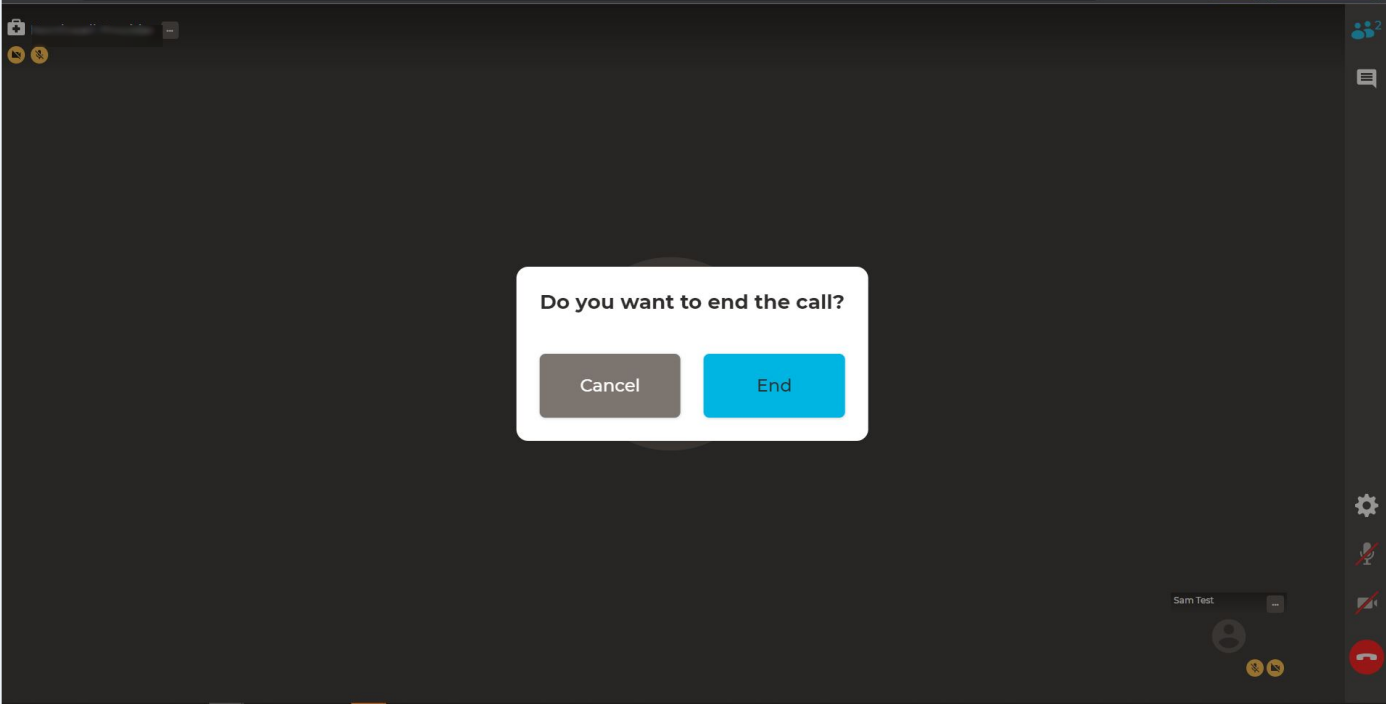
Waiting page
text
for
patient

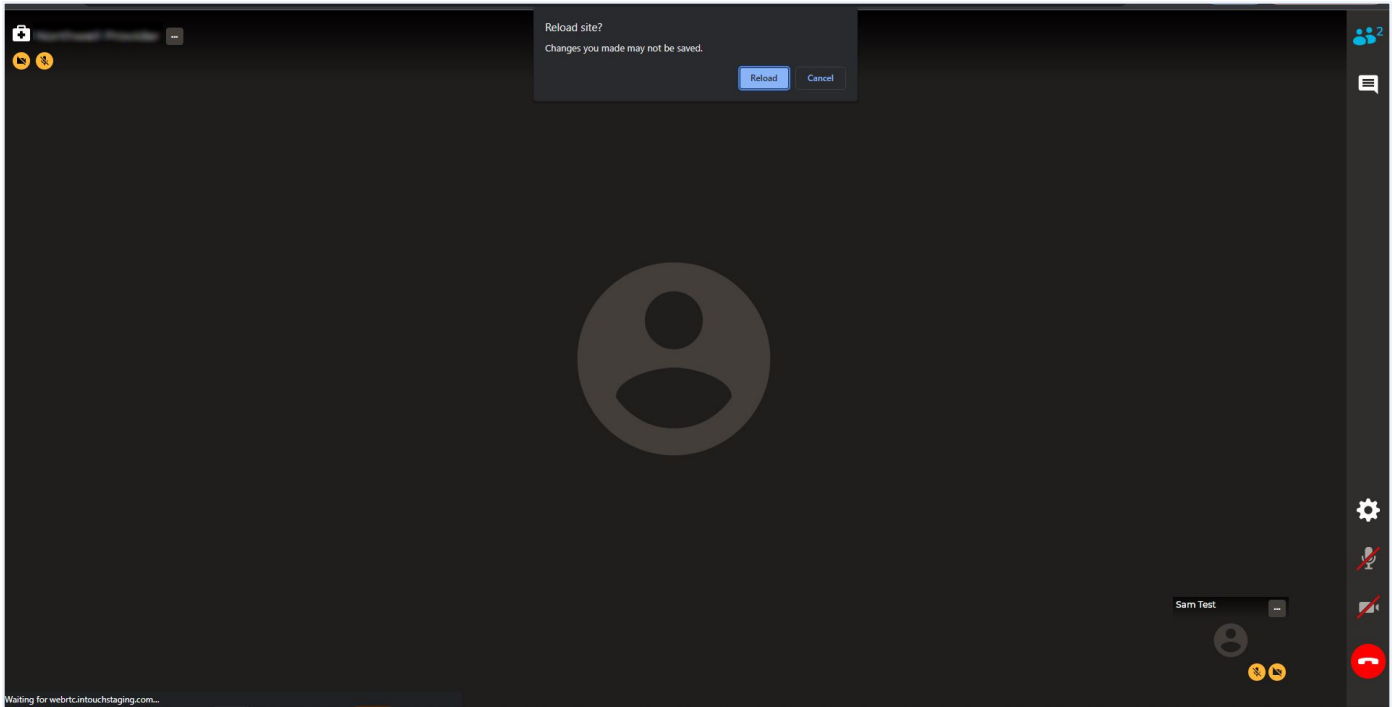
[Cancel](#)

Key	Component	Version	Operating System
ACS-1395	Web Patient App	2023.3.3	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

Platform Enhancement:

Prevents patient from leaving Video-call screen without confirmation - A confirmation dialog box displays when the patient closes the waiting window or when using the browser back button on waiting window.





Key	Component	Version	Operating System
ACS-1676	Web Patient App	2023.3.3	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

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About Teladoc Health

Teladoc Health is the global virtual care leader; helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.

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