Teladoc Health®

Bi-Monthly Release Notes

Table of Contents

Release Notes for September 13, 2023

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contacting our Technical Assistance Center via email at TAC@TeladocHealth.com.

General Application Improvements

This release includes various bug, performance, maintenance fixes that improve the stability and performance of the application. We have addressed several issues reported by our users. This release also includes several performance and technology updates to ensure that our software remains compatible with the latest operating systems and hardware.

> **Browser Support**: Available on Edge, Chrome, Safari, and Firefox.
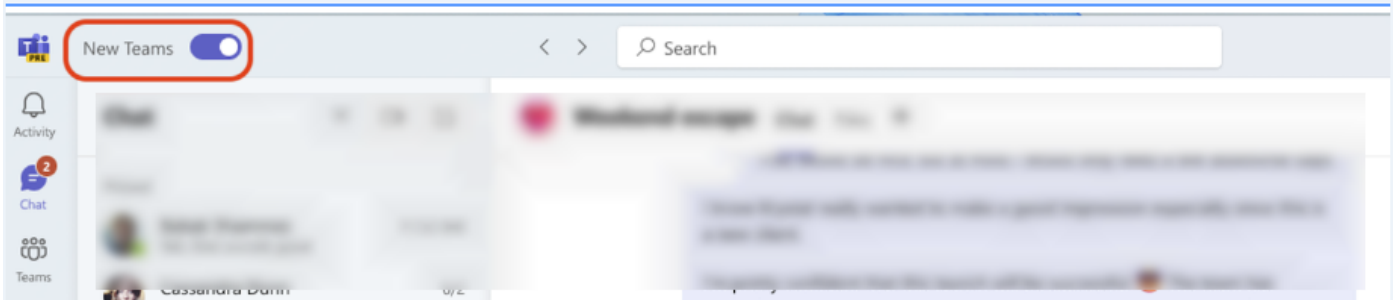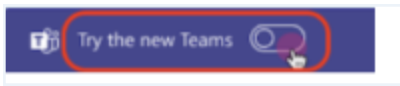
Provider App

User Experience Enhancement:

Previously, the Provider Direct Calls report could only be located if the custom toggle "ProviderDirectSessions" was enabled. This data on Provider to Provider calls should be readily available for all customers and so was moved into the release toggle "ProviderDirectSessions".

If you would like access or keep access to your Provider Direct Calls data, please be sure to enable the "ProviderDirectSessions" release toggle.

Key	Component	Version	Operating System
HHSINT-556	Provider App	2023Q3.2	Mac, Windows, iOS, Android
Release Feature Toggle: ProviderDirectSessions			

App Integration:

Adding support for Microsoft Teams 2.1 to Solo platform for Providers and Patients.

Nuevo Teams

Buscar

Solo - Master   Queue   Services   Schedule   Patients   Encounters   Care Locations   Chat   Acerca de

Teladoc.
HEALTH

Patient Name or Identifier

Demo Service (1 visit)   Schedule +   ✕

| John Evans | Provider | | Juan Puhl | 07:14 PM | ⦿ |
| Gender u Age — | — | | | Complete | |

John Evans

| Gender U | Age — | DOB — |
| Solo ID 4914640 | | |

Invite Patient to Reconnect

Start New Note   ✏️

‹ **All Visits** ❶   Show Details

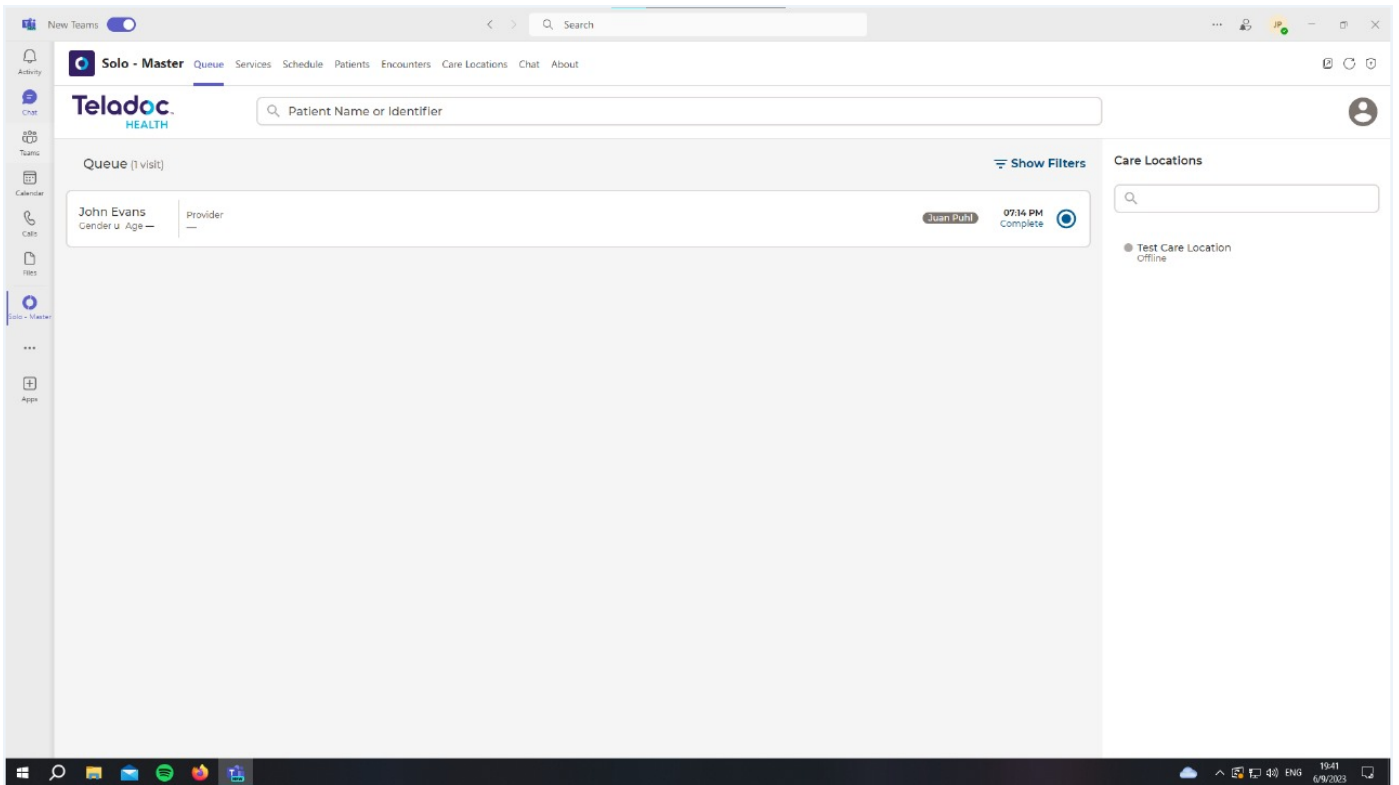Visit

Need reason for visit
09/06/2023 07:13 PM Complete

🔔 Alert for Bedside Assistance

Solo Visit ID
3717850

Provider
—   Edit

Visit's Documents ②

Test Consent For Care
09/06/2023 07:13 PM

Testing New Patient History
09/06/2023 07:13 PM

Show All

Key	Component	Version	Operating System
ACS-1659	Provider App, Web Provider App, Web Patient App	2023Q3.2	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

User Experience Enhancement:

Microsoft Edge support has been added for Mac OS platform for Provider and Patient applications.

Key	Component	Version	Operating System
ACS-1581	Web Patient App, Web Provider App	2023.3.2	Mac
Release Feature Toggle: 2023Q3MSEdgeSupportforMaciOS			

Patient App

User Experience Enhancement:

The signature option now supports draw or text methods of signing the documents to support ADA Accessibility Standards. The date and time stamp of signature are inserted into the intake PDF form.

Key	Component	Version	Operating System
ACS-1574	Web Patient App	2023.3.2	Mac, Windows, iOS, Android
Release Feature Toggle: AllowToSignFormOnButtonPush			

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About Teladoc Health

Teladoc Health is the global virtual care leader; helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.