Teladoc Health®

Bi-Monthly Release Notes

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Release Notes for August 30, 2023

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contacting our Technical Assistance Center.

General Application Improvements

This release includes various bug, performance, maintenance fixes that improve the stability and performance of the application. We have addressed several issues reported by our users. This release also includes several performance and technology updates to ensure that our software remains compatible with the latest operating systems and hardware.
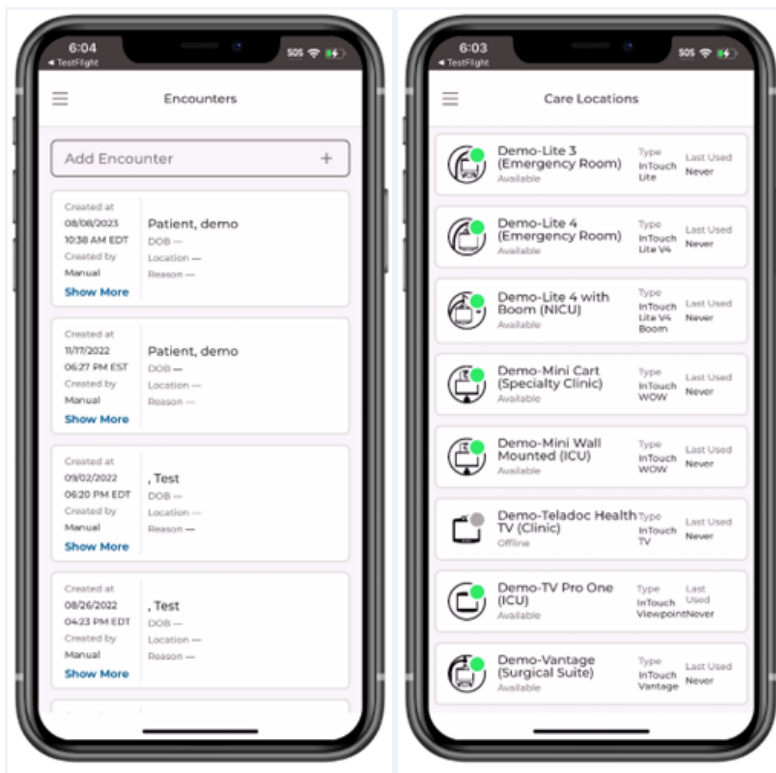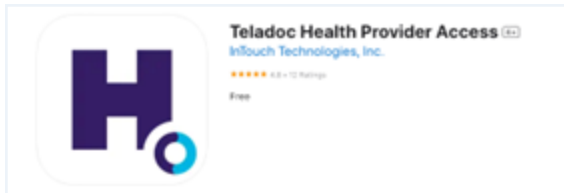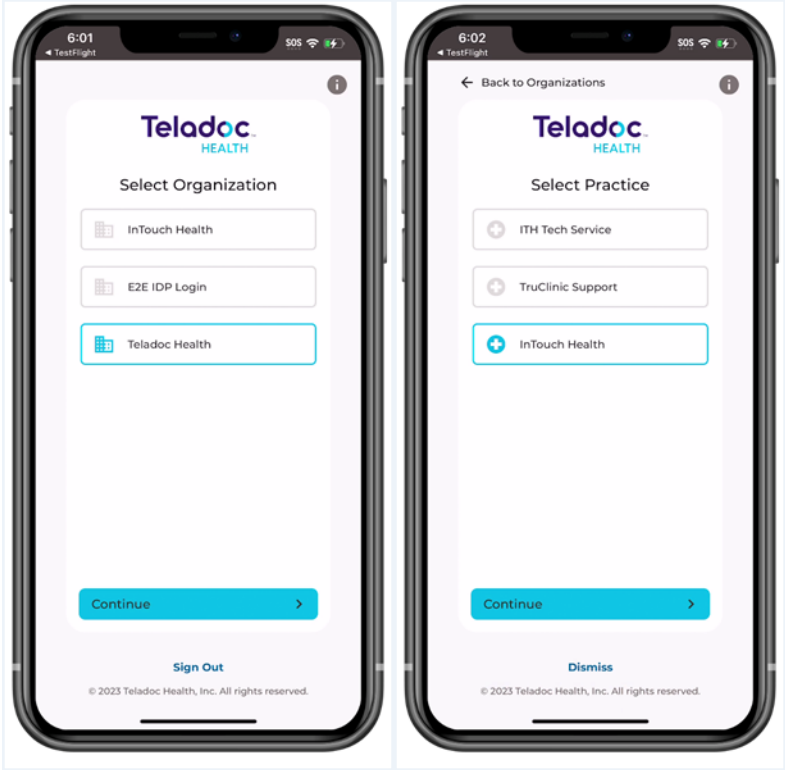
Provider App

App Integration:

Key	Component	Version	Operating System
IOS-1330	iOS Provider Access App	46.0	iOS
Release Feature Toggle: NA			

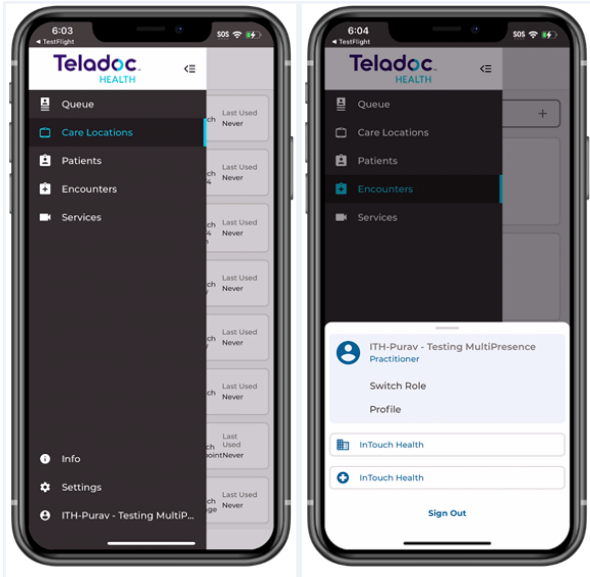### Enable Solo Experience in iOS Provider Access Software

Enable Solo experience on iOS Provider Access App. Users can connect to an appointment with a patient or connect with a carelocation through this one app.

After enabling this new experience, if user has access to multiple organization or practices then users will be presented with following screens. Users that have access to one organization and one practice won't see these screens.

Once the user selects the organization and practice, the app will remember it for their next login. Users can switch between different organizations or practices after they login from the left panel.

User will be able to use the biometrics (FaceID / TouchID) to login, as supported before, for the Solo experience.

For users who use Enterprise login will continue to use the Health System login flow.

Users using Tealdoc Health Provider App can now start using the Teladoc Health Provider Access App.

Providers who were not able to connect to Teladoc devices using the Tealdoc Health Provider App can now connect using Teladoc Health Provider Access App.

Please reach out to Teladoc Health admin to enable this new experience.

User Experience Enhancement:

Key	Component	Version	Operating System
HHSINT-498	Provider App	2023.3.1	Mac, Windows, iOS, Android
Release Feature Toggle: None			

On the various Schedule, Queue, and Service left panel tabs, we have added a count to the number of visits expected. This count showing the number of visits can further be filtered by service or date. This count will allow our customers to more easily get an idea of how many visits they can expect in a given day for a given service.

Patient App

User Experience Enhancement:

The blue spinning circle, which confused patients, has now been removed from the waiting page.

Key	Component	Version	Operating System
ACS-1574	Patient App	2023.3.1	Mac, Windows, iOS, Android
Release Feature Toggle: None			

About Teladoc Health

Teladoc Health is the global virtual care leader; helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.