



Teladoc Health®
Bi-Monthly Release Notes

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The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contacting our Technical Assistance Center via email at TAC@TeladocHealth.com.

General Application Improvements

This release includes various bug, performance, maintenance fixes that improve the stability and performance of the application. We have addressed several issues reported by our users. This release also includes several performance and technology updates to ensure that our software remains compatible with the latest operating systems and hardware.

Browser Support: Available on Edge, Chrome, Safari, and Firefox.

Provider App

Feature Enhancement:

"No Show" status for participants if they never joined the session in a group visit: This enhancement brings improved handling of group visit transitions, ensuring correct status updates based on attendance and visit window settings.

Bugs related to incorrect transitions to "Complete" and "No Show" statuses have been resolved, providing a more reliable experience.

- For patients who attended the call the status is "complete".
- For patients who DID NOT attend the call visits transition from "scheduled" status to "no show" status.

The screenshot shows the TruClinic interface for a group visit. At the top, there is a search bar for "Patient Name or Identifier" and a "TruClinic" logo. Below the search bar, the visit details are shown: "000_KON_Test long name Test long name (5 visits)". There are buttons for "Schedule +", "X", and "Show Filters". A sidebar on the left contains navigation icons. The main content area displays a list of visits:

Patient Name	Gender	Age	MRN	Reason for Visit	Provider	Status	Time
Test, Konstantin	u	—	747300	—	—	No Show	12:25
KOnsr, kons	o	5	111-111-111	—	—	No Show	12:25
Emergency, Konst unkno...	u	—	2203550	—	—	No Show	12:25
FamilyTruClinic, Konstant...	f	23	MRN123456751	—	—	No Show	12:25
Teladoc, Konstantin	u	23	MRN-MRN-AND-MORE-123	—	—	Complete	12:31

Key	Component	Version	Operating System
ACS-1689	Web Provider App	2023.3.8	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

Feature Enhancement:

“Provider” field can now be made mandatory: The visit creation workflow has been enhanced by making the "provider" field mandatory during manual visit creation when the custom toggle RequireAssignProviderOnInviteForm is on.

The screenshot shows the 'New Visit' form in the Teladoc Health interface. The form includes a search bar for 'Patient Name or Identifier', a 'Practitioner' dropdown, and a sidebar with navigation options like Queue, Schedule, Care Locations, Patients, Encounters, and Services. The main form fields are: Patient Name (with a search bar), Service (dropdown), Patient Will Connect Through (with three options: Patient's personal device, My current device, and Care Location), Provider (dropdown, highlighted with a red box), Date (11/20/2023), Start Time (10:30 AM), End Time (10:35 AM), Preferred Language (dropdown), Watchers (dropdown), and More Options (View More). A 'Confirm' button is located at the bottom right, also highlighted with a red box.

Key	Component	Version	Operating System
ACS-1938	Web Provider App	2023.3.8	Mac, Windows, iOS, Android
Release Feature Toggle: RequireAssignProviderOnInviteForm			

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About Teladoc Health

Teladoc Health is the global virtual care leader; helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.

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