Teladoc Health®

Bi-Monthly Release Notes

Table of Contents

Release Notes for November 22, 2023 3
Solo Platform 4

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Release Notes for November 22, 2023

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contacting our Technical Assistance Center via email at TAC@TeladocHealth.com.

General Application Improvements

This release includes various bug, performance, maintenance fixes that improve the stability and performance of the application. We have addressed several issues reported by our users. This release also includes several performance and technology updates to ensure that our software remains compatible with the latest operating systems and hardware.

Browser Support: Available on Edge, Chrome, Safari, and Firefox.

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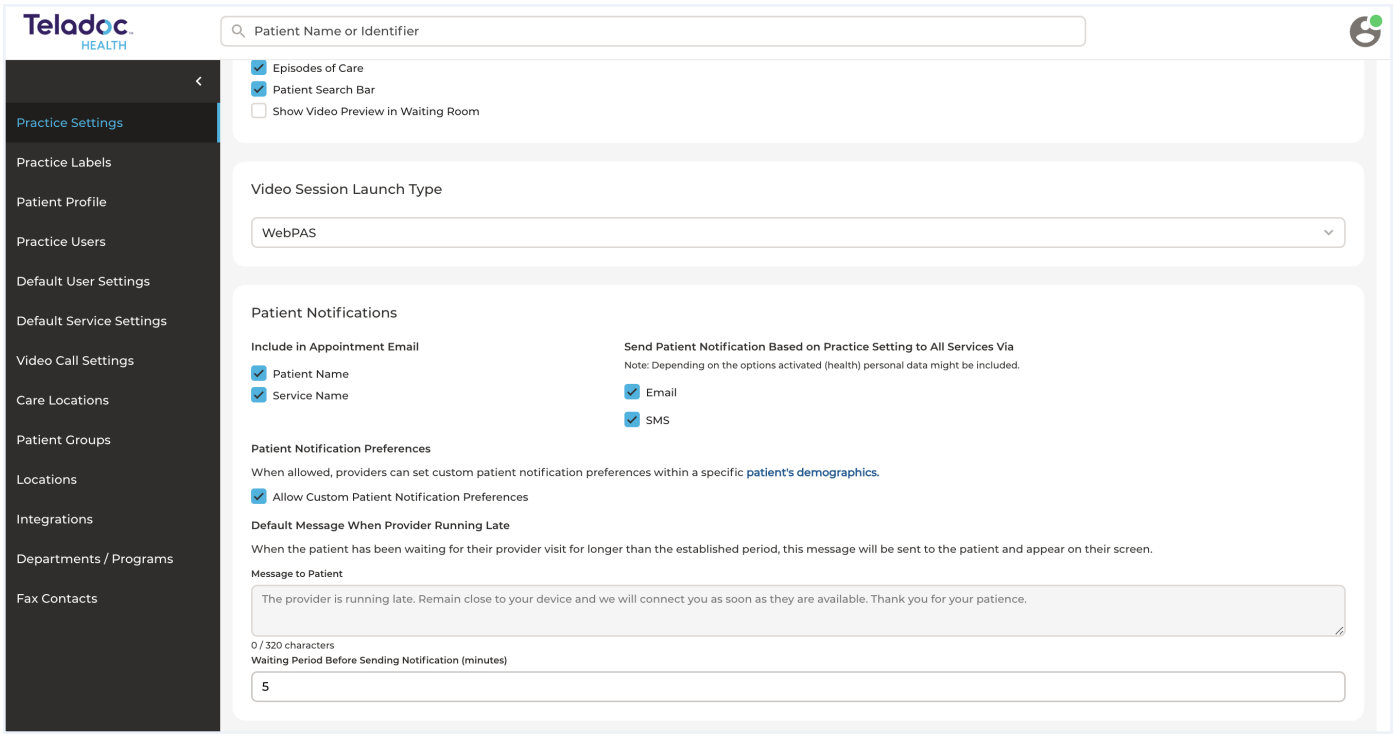
Solo Platform

Feature Enhancement:

Provider running late notification | Configure notification interval on the service level - We've enhanced the configuration of patient notifications for instances when a provider is running late. Previously, notifications were set to trigger five minutes after the patient had been waiting, conveying that the provider is running behind.

Understanding that some patients may prefer notifications sooner or later than the default five minutes, depending on the service, we've introduced the ability for Solo Users to adjust the notification timing. This configuration can be done at both the service and practice levels, allowing for a more tailored approach rather than relying solely on the five-minute trigger.

.This additional configuration can be utilized by enabling the release toggle, "**ProviderRunningLateConfigurableTimeout**".



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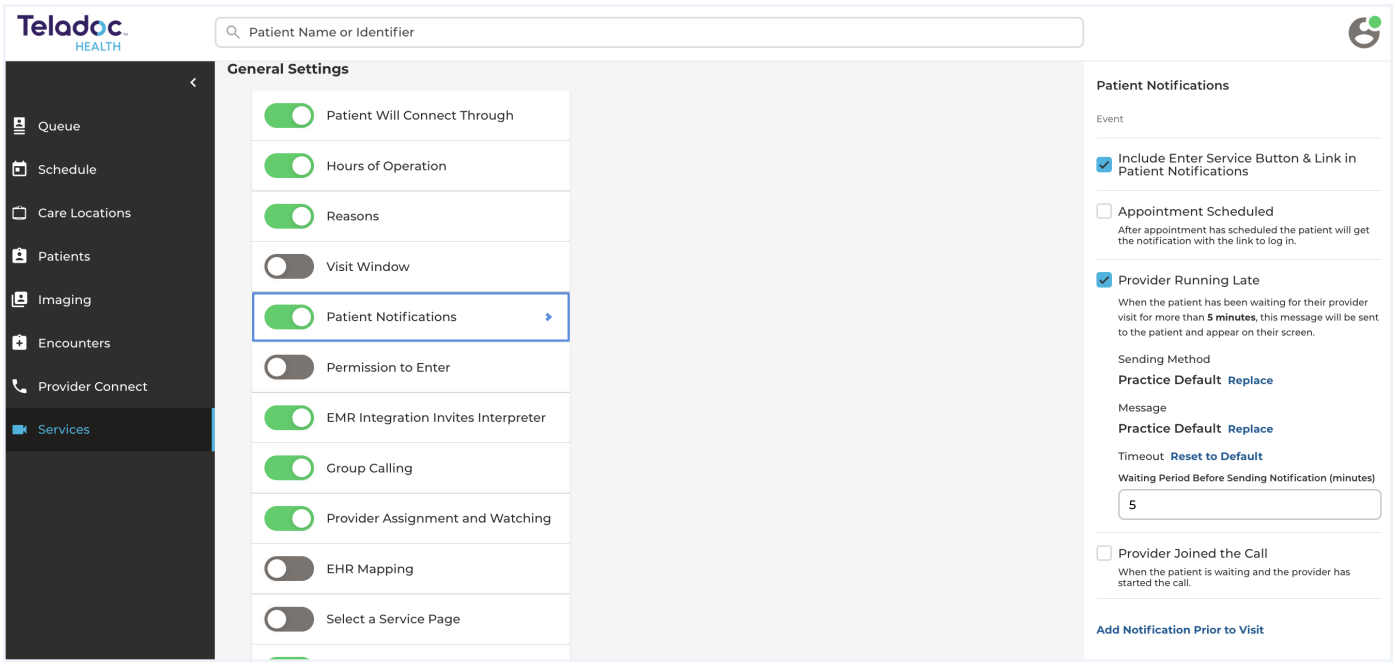

Key	Component	Version	Operating System
HHSINT-501	Solo	2023.3.7	Mac, Windows, iOS, Android
Release Feature Toggle: ProviderRunningLateConfigurableTimeout			

Feature Enhancement:

Virtual sitter can see list of patients and rooms in a session from the View Details button main page- When a virtual sitter user views the session list from the home page they can now click the View Details button and see a full list of patients and rooms in the selected session.

Key	Component	Version	Operating System
VS-604	Virtual Sitter	2023.3.7	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

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About Teladoc Health

Teladoc Health is the global virtual care leader; helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.

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