Teladoc Health™
Bi-Monthly Release Notes

Release Notes for December 13, 2022

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contracting our Technical Assistance Center.

Solo™ Platform Enhancement

> **Browser Support**: IDA/Electron, Chrome, Safari-MAC, Firefox, and Edge.

User experience enhancement: To improve usability on the Service, Patient, and Queue pages, a button used to create and label a visit changed from **+** to + Add Visit.

Key	Component	Version	Operating System
ACS-570	Platform Enhancement	2022.4.5	Windows - 32 and 64 bit, and Mac
Release Toggle: LabelNewAppointmentButton			

User experience enhancement: User experience enhancement: Improved layout for page components while loading.

Key	Component	Version	Operating System
ACS-677	Platform Enhancement	2022.4.5	Windows - 32 and 64 bit
Release Toggle: SkeletonLoader			

Troubleshooting enhancements: Queue page will notify you if it is not loading because you aren't connected to the internet.

Key	Component	Version	Operating System
ACS-679	Platform Enhancement	2022.4.5	Windows - 32 and 64 bit
Release Toggle: OfflineBanner			

User experience and troubleshooting enhancement: User name and role are shown in the top right menu.

Key	Component	Version	Operating System
ACS-1028	Platform Enhancement	2022.4.5	Windows - 32 and 64 bit
Release Toggle: ShowUserInfoUnderUserName			

Launch After Scheduling: LaunchAfterSchedulingAppointmentDefault" release toggle has been created to implement a Default User Setting option within the Practice settings. Now the admin can choose between Smart notes and Appointment summary options as practice default values.

Key	Component	Version	Operating System
OMG-342	Platform Enhancement	2022.4.5	Windows - 32 and 64 bit
Release Toggle: LaunchAfterSchedulingAppointmentDefault			

Report Generator

Patient intake video session details currently in the Data Download have been added to and are available via the Report Generator user interface self service portal.

Key	Component	Version	Operating System
SN4-4311	Report Generator	2022.4.5	Windows - 32 and 64 bit
Release Toggle: UnifiedSoloReporting2022Q4			

Provider App

Web Provider App

The Web Provider App is a browser-based App used primarily for scheduled and on-demand low and medium acuity care.

> **Browser Support**: Available on Chrome, Safari, and Firefox.

External API enhancement: Added support of webhooks.

Select events to trigger webhook sending:

- patient:created

- patient:updated

- patient:deactivated

- appointment:scheduled

- appointment:rescheduled

- appointment:cancelled

- appointment:completed

- appointment:incompleted

- appointment:no-show

- appointment:lwbs

Mode details could be found at https://intouchhealth.github.io/solo-slate/#webhooks

Key	Component	Version	Operating System
TC-10539	Web Provider App	2022.4.5	Windows - 32 and 64 bit

Release Toggle: None