



Teladoc Health™
Bi-Monthly Release Notes

Release Notes for November 29, 2022

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contracting our Technical Assistance Center.

Solo™ Platform Enhancement

Browser Support: IDA/Electron, Chrome, Safari-MAC, Firefox, and Edge.

External API Enhancement: Added support for internal IDs (soloPatientId and soloAppointmentId). More details could be found at <https://intouchhealth.github.io/solo-slate/>

- POST /patients/id/type/SPID/value/{soloPatientIntId}/appointments. Request/response same as for POST patients/{externalPatientId}/appointments.
- GET /appointments/id/type/SAID/value/{soloAppointmentIntId}/video-call-links. Request/response same as for GET /appointments/{externalAppointmentId}video-call-links
- GET /patients/id/type/SPID/value/{soloPatientIntId}. Request/response same as for GET /patients/{externalPatientId}
- PUT /patients/id/type/SPID/value/{soloPatientIntId}. Request/response same as for PUT /patients/{externalPatientId}

soloPatientId is INT

soloAppointmentId is INT

Key	Component	Version	Operating System
TC-10540	Platform Enhancement and External API	2022.4.4	Windows - 32 and 64 bit
Release Toggle: None			

External API Enhancement: Endpoint to fetch one patient data was added: GET qapi/v1/patients/{external_id}. More details could be found at <https://intouchhealth.github.io/solo-slate/#patients-patient-get>

Key	Component	Version	Operating System
TC-10542	Platform Enhancement and External API	2022.4.4	Windows - 32 and 64 bit
Release Toggle: None			

Provider App

Web Provider App

The Web Provider App is a browser-based App used primarily for scheduled and on-demand low and medium acuity care.

Browser Support: Available on Chrome, Safari, and Firefox.

White Label Enhancements: Superadmin application -> Tenants -> Tenant Settings

- If Login Type = InTouch IDP or Enterprise.
- When on Superadmin application -> Tenants -> Tenant Settings -> White Label we could provide values for "Theme" and "Show Sign In Help Button" in the "IdP Login Page" section.
- Provided values are passed as a parameter in URL during redirect from Provider App to IDP to indicate which Theme should be applied or should Sign In Help button be visible or not.

Key	Component	Version	Operating System
TC-10365	Web Provider App, Platform Enhancement, and Superadmin App	2022.4.4	Windows - 32 and 64 bit
Release Toggle: None			

Super Admin

Lode Minsk

White Label

IDP Theme and Show Sign In Help Button Configuration

This section can be configured if login type of tenant is InTouch IDP or Enterprise

Theme
none (Default) ▾

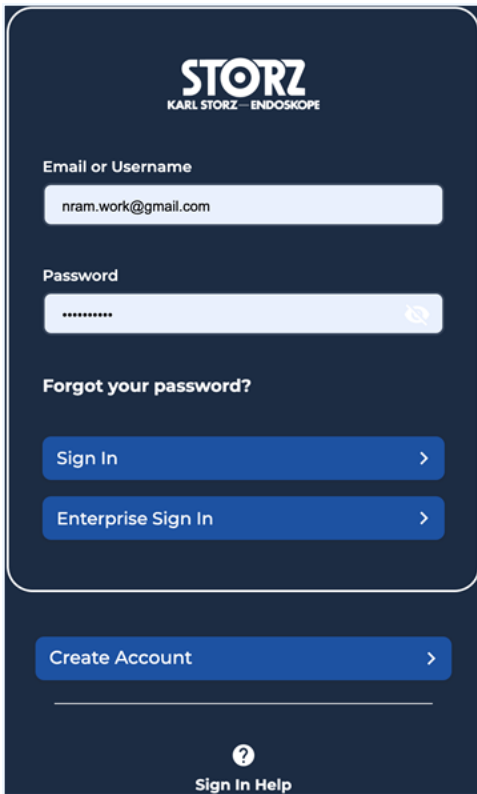
Show Sign In Help Button
On (Default) ▾

Theme

- none (Default) ▾
- light
- dark
- ge
- ihbc
- ihbccat
- ihbctest

Show Sign In Help Button

- On (Default) ▾
- Off



Smart Notes

Smart Notes is used to overcome barriers in documenting sessions. Users' select standardized Apps built with conditional logic, or unique workflows to meet documentation needs.

TPA Recommendation Page: Customers can print the TPA Recommendation as a single page within 1 Consul Note PDF once it's been recommended; instead of creating a secondary form or template that requires a signature for the solution. Tech administrators can develop a page break within 1 Consul Note PDF in JSON.

Key	Component	Version	Operating System
SN4-4685	Smart Notes	2022.4.4	MacOS, Windows - 32bit and 64bit
Custom Toggle: None			

Alteplase

Clinical Impression	Ischemic stroke
Alteplase Recommendation	Yes
Alteplase consent	Informer has informed the patient and/or family of all the associated risks, benefits, and alternatives to IV Alteplase. The patient and/or family voluntarily consent to the administration of IV Alteplase.
Relation of person providing consent	Relation of person providing consent
t-PA Recommendation date/time	11/21/2022 8:30 AM GMT
Inclusion criteria	Diagnosis of ischemic stroke causing measurable neurological deficit; Age greater than or equal to 18 years
Exclusion criteria	Significant head trauma or prior stroke in previous 3 months; Symptoms suggest subarachnoid hemorrhage; Arterial puncture at noncompressible site in previous 7 days; History of previous intracranial hemorrhage or intracranial neoplasm or arteriovenous malformation or aneurysm; Recent intracranial or intraspinal surgery; Elevated blood pressure (systolic > 185 mm Hg or diastolic > 110 mm Hg) despite treatment; Active internal bleeding; Initial blood glucose concentration <50 mg/dl or >400 mg/dl and symptoms resolve with correction
Known bleeding diathesis including	Heparin received within 48 hours resulting in abnormally elevated aPTT greater than the upper limit of normal; Current use of thrombin inhibitors or factor Xa inhibitors with elevated lab tests (aPTT, INR; Platelet count; ECT; TT or Factor Xa assay)
Relative exclusion criteria	Only minor or rapidly improving stroke symptoms (clearing spontaneously); Pregnancy; Seizure at onset with postictal residual neurological impairments; Major surgery or serious trauma within previous 14 days; Recent gastrointestinal or urinary tract hemorrhage (within previous 21 days); Recent acute myocardial infarction (within previous 3 months)
Additional exclusion criteria for t-PA use from 3 to 4.5 hours	NIHSS > 25; History of stroke and diabetes
Reason for extending the initiation of IV thrombolytic 3 to 4.5 hours	Cardiac Arrest/Respiratory Arrest/CPR/Defibrillation or Intubation in the ED prior to IV t-PA initiation; Patient/family refusal recanted/reversed

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TeladocHealth.com | engage@TeladocHealth.com



About Teladoc Health

Teladoc Health is the global virtual care leader; helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.