



Teladoc Health™
Bi-Monthly Release Notes

Release Notes for November 15, 2022

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contracting our Technical Assistance Center.

Solo™ Platform Enhancement

Browser Support: IDA/Electron, Chrome, Safari-MAC, Firefox, and Edge.

Report Generator Patient Phone: Administrators can select the **Patient Phone Number** checkbox in the **Demographics** section in the report preset to generate a report where the patient's phone number will be displayed in the **Patient Phone Number** column. Additionally, the Gender value is capitalized in the report.

Key	Component	Version	Operating System
SN4-4205	Report Generator	2022.4.3	Windows - 32 and 64 bit

Release Toggle: None

Relation	MRN	Gender	Last Name	First Name	Middle Name	Age	Date of birth	Patient Phone Number	HSID	P
	8UUH9	Male	Khaidorov	Andrew		30	1992-09-20	12345678999		
	TEST123456	Male	Hollman	Nick		27	1995-09-20	+55(701) 516-8317	00001111-000011111	00
	8UUH9	Male	Khaidorov	Andrew		30	1992-09-20	12345678999		

AFTER

MRN	Gender	Last Name	First Name	Middle Name	Age	Date of birth	Patient Phone Number	HSID
8UUH9	male	Khaidorov	Andrew		30	1992-09-20	12345678999	
TEST123456	male	Hollman	Nick		27	1995-09-20	+55(701) 516-8317	00001111-000011111
8UUH9	male	Khaidorov	Andrew		30	1992-09-20	12345678999	

BEFORE

<

- Practice Settings
- Practice Labels
- Patient Profile
- Practice Users
- Default User Settings
- Default Service Settings
- Care Locations
- Patient Groups
- Data Download
- Report Generator
- Locations
- Integrations
- Departments / Programs
- Fax Contacts
- Exit Settings

Create Report

Name

Select Service Select All

Locations Select All

Exclude virtual care (audio/video) sessions less than seconds

Demographics

- MRN
- Gender
- Last Name
- First Name
- Middle Name
- Age
- Date of Birth
- Patient Phone Number
- TestHSIDkkk
- Patient External ID

Encounter details

Encounter Video Session Details

Save

MRN	Gender	Last Name	First Name	Middle Name	Age	Date of birth	<u>Patient Phone Number</u>	HSID	Patient External ID
8UUH9	Male	Khaidorov	Andrew		30	1992-09-20	12345678999		
TEST123456	Male	Hollman	Nick		27	1995-09-20	+55(701) 516-8317	00001111-000011111	00001111-000011111
8UUH9	Male	Khaidorov	Andrew		30	1992-09-20	12345678999		

Report Generator Appointment Assignment: When a release FT AssignProviderToAppointment is ON and a provider is assigned to an appointment, the Admins can select the **Assigned Provider** checkbox in the **Encounter Details** section of the report preset to generate a report with the name of the provider displayed in the **Assigned Provider** column.

Key	Component	Version	Operating System
SN4-4707	Report Generator	2022.4.3	Windows - 32 and 64 bit
Release Toggle: AssignProviderToAppointment			

Report Generator Provider Sessions: The history of the generated **Provider Direct Sessions** report is displayed on the Report Generator page, so the providers know the history of report generation and can re-download generated files.

Key	Component	Version	Operating System
SN4-4719	Report Generator	2022.4.3	Windows - 32 and 64 bit
Custom Toggle: ProviderDirectSessions			

Report Generator

From *
Now mm/dd/yyyy hh:mm AEDT

To *
Now mm/dd/yyyy hh:mm AEDT

Report Name
Select...

Generate Edit Report Delete Report Create New Report +

Provider Direct Sessions

From *
Clear 11/01/2022 21:39 AEDT

To *
Clear 11/03/2022 21:39 AEDT

Generate BEFORE

f2aabd2f-620d-....csv Show all X

Provider App

Web Provider App

The Web Provider App is a browser-based App used primarily for scheduled and on-demand low and medium acuity care.

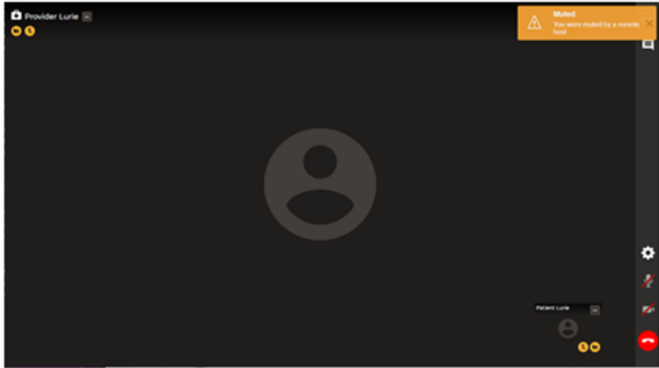
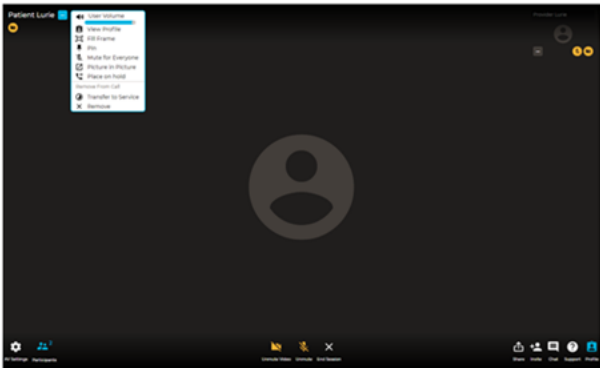
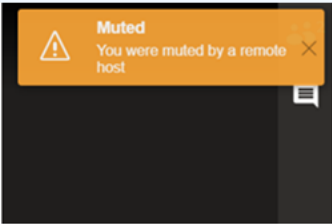
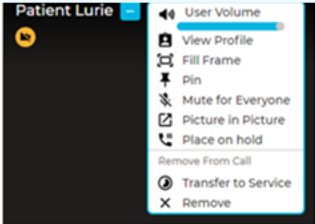
Browser Support: Available on Chrome, Safari, and Firefox.

Notification Event: A new notification event has been added to user notifications settings. Now, providers are able to manage whether they receive notifications when they are invited to an ongoing session with a patient (when their presence is requested with a patient).

Key	Component	Version	Operating System
BETA-1697	Web Provider App	2022.4.3	Windows - 32 and 64 bit
Release Toggle: ProviderToProviderPresenceRequested			

Mute Participants: Providers have the ability to mute any participant in a session. Participants who are muted will see a brief notification indicating that their microphone has been muted.

Key	Component	Version	Operating System
WPAS-780	Web Provider App and Desktop App	2022.3.3	Windows - 32 and 64 bit
Release Toggle: None			



Provider Experience

Patient Experience

Smart Notes

Smart Notes is used to overcome barriers in documenting sessions. Users' select standardized Apps built with conditional logic, or unique workflows to meet documentation needs.

Australian Documentation: Admins can configure a Consult Note according to AS2828 Australian documentation standard with version date, version, code, and barcode. Providers can use SN4 templates with Consult Notes compliant with the AS2828 Australian standard.

Key	Component	Version	Operating System
HHS-97	Smart Notes	2022.3.3	MacOS, Windows - 32bit and 64bit
Custom Toggle: AustralianNoteStandards			

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About Teladoc Health

Teladoc Health is the global virtual care leader; helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.