



**Teladoc Health™**  
**Bi-Monthly Release Notes**

# Release Notes for November 1, 2022

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contracting our Technical Assistance Center.

## Solo™ Platform Enhancement

**Browser Support:** IDA/Electron, Chrome, Safari-MAC, Firefox, and Edge.

**Report Generator:** Admins can generate reports with the video call session details of the Provider to Provider and Provider to Web Care Location sessions via the "Provider Direct Sessions" section on the Report Generator page when the custom FT "ProviderDirectSessions" is ON.

Key	Component	Version	Operating System
SN4-4359	Report Generator	2022.4.2	Windows - 32bit and 64bit
<b>Custom Toggle:</b> ProviderDirectSessions			

The screenshot displays the Teladoc Health web application interface. On the left is a dark sidebar with a list of settings: Practice Settings, Practice Labels, Patient Profile, Practice Users, Default User Settings, Default Service Settings, Care Locations, Data Download, Report Generator (highlighted in blue), Locations, Integrations, Departments / Programs, Fax Contacts, and Exit Settings. The main content area has a search bar at the top for 'Patient Name or Identifier'. Below it, the 'Report Generator' section contains two date-time pickers for 'From' and 'To', a 'Report Name' dropdown menu, and buttons for 'Generate', 'Edit Report', 'Delete Report', and 'Create New Report +'. The 'Provider Direct Sessions' section below it has similar date-time pickers and a 'Generate' button.

**Super Admin:** Instead of manually searching user information, Super Admin users can click directly on a practice or tenant hyperlink that automatically sends them to the default practice or tenant page.

Key	Component	Version	Operating System
SCIT-2062	Report Generator	2022.4.2	Windows - 32bit and 64bit
<b>Release Toggle:</b> None			

## Provider App

### Web Provider App

The Web Provider App is a browser-based App used primarily for scheduled and on-demand low and medium acuity care.

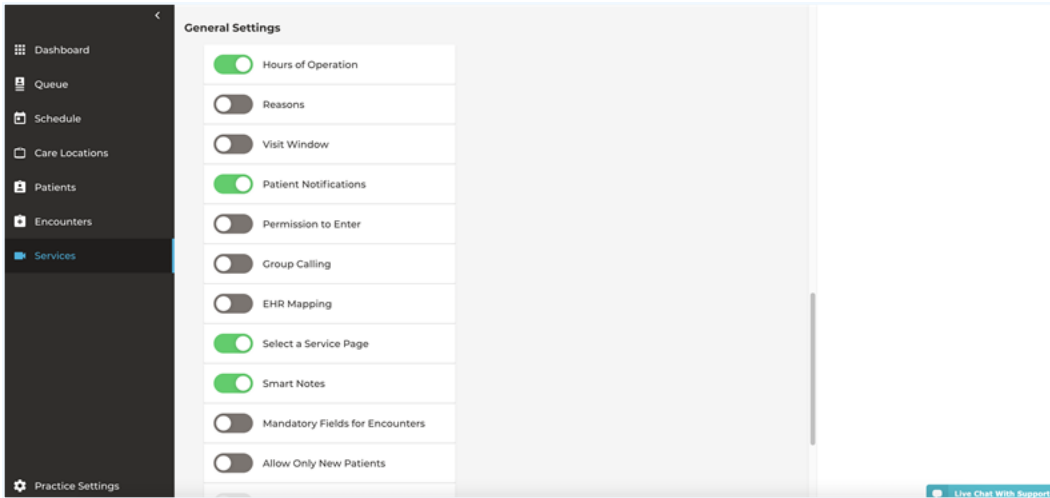
**Browser Support:** Available on Chrome, Safari, and Firefox.

### Release toggles

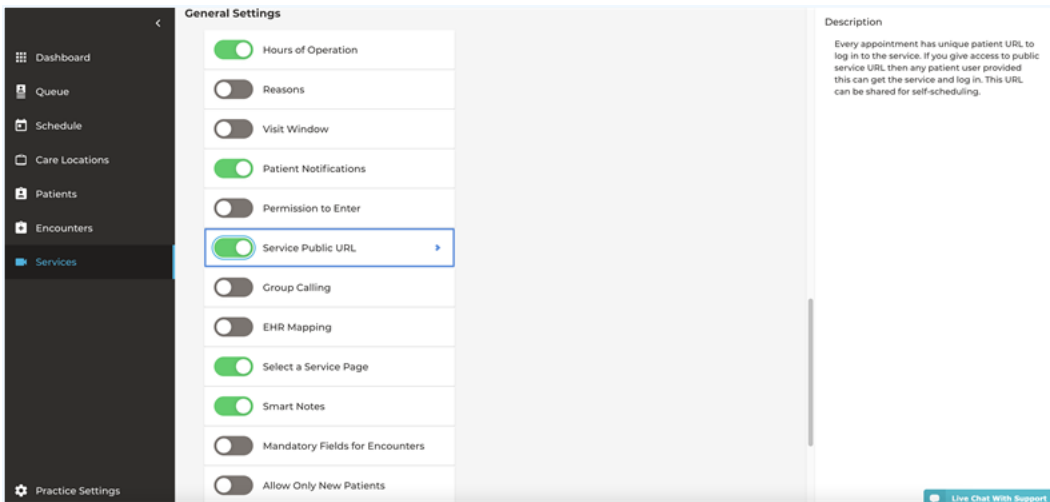
- If Release toggle AllowConfigureVisitNowUrlVisibility is ON, in the Service Settings, the "Service Public URL" configuration option is available.
- If Service Public URL= ON, the "URL" and "Share Via" sections in the right service panel are on and the service URL should work for the patient app.
- If Service Public URL= OFF:
  - Hide the URL and "Share Via" sections in the right Service Info panel.
  - The Service URL in the patient app, should return "Link is invalid" page (e.g. <https://master.visitstaging.org/invalid>).
  - To avoid the usage of the already shared link, remove Service from the select-a-service web page.

Key	Component	Version	Operating System
TC-10400	Web Provider App	2022.4.2	Windows - 32bit and 64bit
<b>Release Toggle:</b> AllowConfigureVisitNowUrlVisibility			

## Old



## New



# Old

The 'Old' interface features a dark sidebar on the left with navigation options: Dashboard, Queue, Schedule, Care Locations, Patients, Encounters, Services (highlighted), and Practice Settings. The main content area is titled 'A Consent Form' and contains a list of five entries. Each entry shows a patient name (e.g., 'Dov, Yul unknown'), gender, age, provider, and a status bar with a time and 'Scheduled' or 'Complete' label. The 'Service Info' panel on the right includes fields for Name, URL (https://master.visitstaging.org/7272), Email, and Phone, along with a 'Send' button and a 'Members' section listing 'Yulia PractitionerAdmin'.

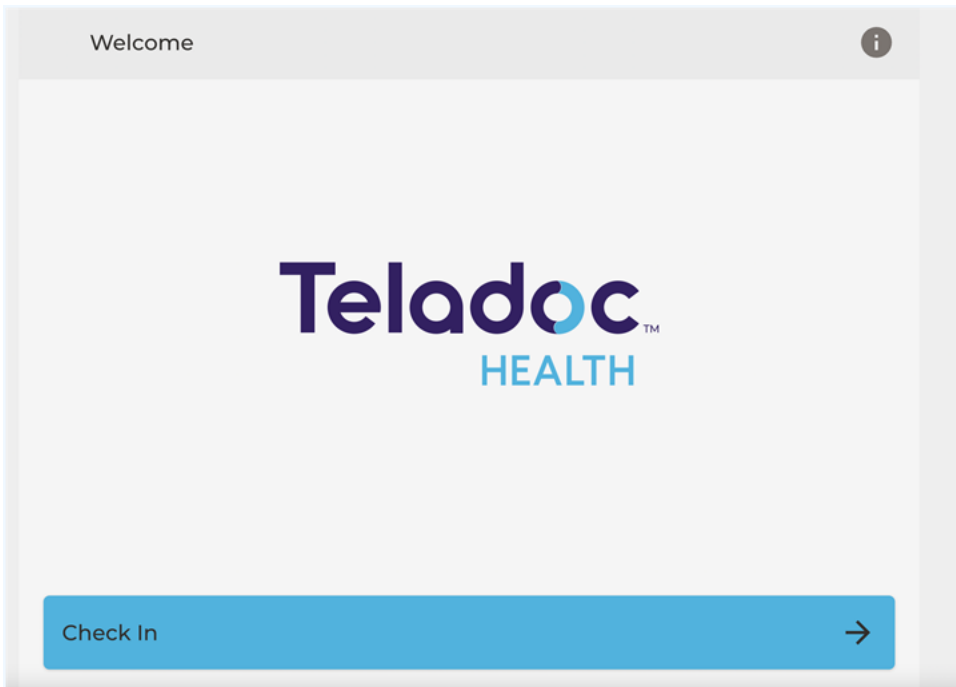
Patient Name	Gender	Age	Provider	Status	Time
Dov, Yul unknown	—	—	—	Scheduled	04:35 AM
yu	u	—	Yulia PractitionerAdmin	Complete	03:55 PM
yulia	u	—	Yulia PractitionerAdmin	Complete	04:06 PM
yulia	u	—	Yulia PractitionerAdmin	Complete	03:53 PM
yulia	u	—	Yulia PractitionerAdmin	Complete	04:08 PM

# New

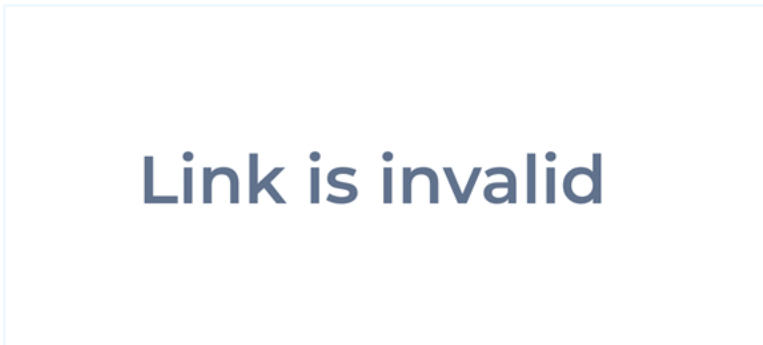
The 'New' interface features a light blue header with the Teladoc Health logo and a search bar for 'Patient Name or Identifier'. The sidebar on the left is light gray and includes the same navigation options as the 'Old' version. The main content area is titled 'A Consent Form' and contains a list of five entries. Each entry shows a patient name (e.g., 'Dov, Yul unknown'), gender, age, provider, and a status bar with a time and 'Scheduled' or 'Complete' label. The 'Service Info' panel on the right includes fields for Name, URL, Email, and Phone, along with a 'Send' button and a 'Members' section listing 'Yulia PractitionerAdmin'.

Patient Name	Gender	Age	Provider	Status	Time
Dov, Yul unknown	u	—	—	Scheduled	04:35 AM
yu	u	—	Yulia PractitionerAdmin	Complete	03:55 PM
yulia	u	—	Yulia PractitionerAdmin	Complete	04:06 PM
yulia	u	—	Yulia PractitionerAdmin	Complete	03:53 PM
yulia	u	—	Yulia PractitionerAdmin	Complete	04:08 PM

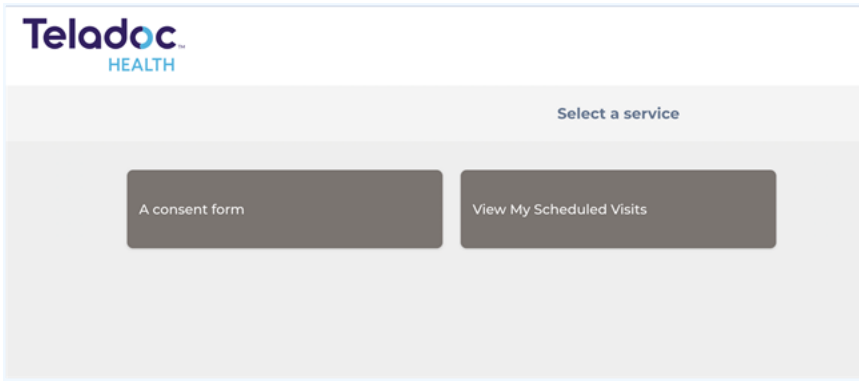
## Old



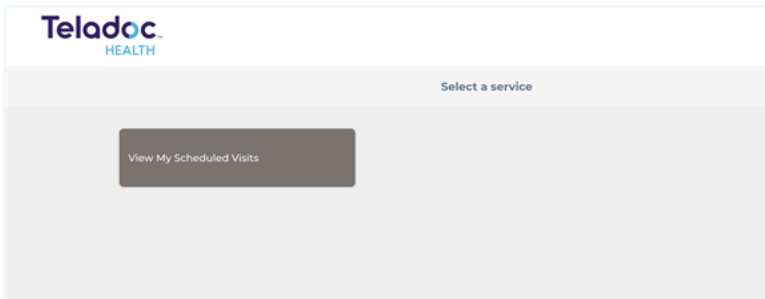
## New



## Old



## New



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### About Teladoc Health

Teladoc Health is the global virtual care leader; helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.