Teladoc Health™
Bi-Monthly Release Notes

Release Notes for October 18, 2022

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contracting our Technical Assistance Center.

Solo™ Platform Enhancement

> **Browser Support**: IDA/Electron, Chrome, Safari-MAC, Firefox, and Edge.

Filter Encounter Dashboard: Users can filter encounters on the **Encounters** dashboard based on the Consult Note fax delivery status.

1. **Not Faxed:** The encounter doesn't have signed consult notes that have been faxed.
2. **Faxed:** The encounter has at least one signed consult note that has been faxed.
3. **Fax Failed:** The encounter has at least one consult note for which fax delivery failed.

| Key	Component	Version	Operating System
SN4-3371	Platform Enhance-ment	2022.4.1	MacOS, and Windows - 32bit and 64bit.
Release Toggle: EncounterFaxStatusesFilter			

Provider App

Web Provider App

The Web Provider App is a browser-based App used primarily for scheduled and on-demand low and medium acuity care.

> **Browser Support**: Available on Chrome, Safari, and Firefox.

Consumer scheduling process improvement: Practitioner assignment and watching can be configured on the service level to disable or enable these options in the **Service** settings.

Key	Component	Version	Operating System
TC-10306	Web Provider App	2022.4.1	Windows - 32bit and 64bit
Release Toggle: AllowConfigureProviderAssignment			

Old
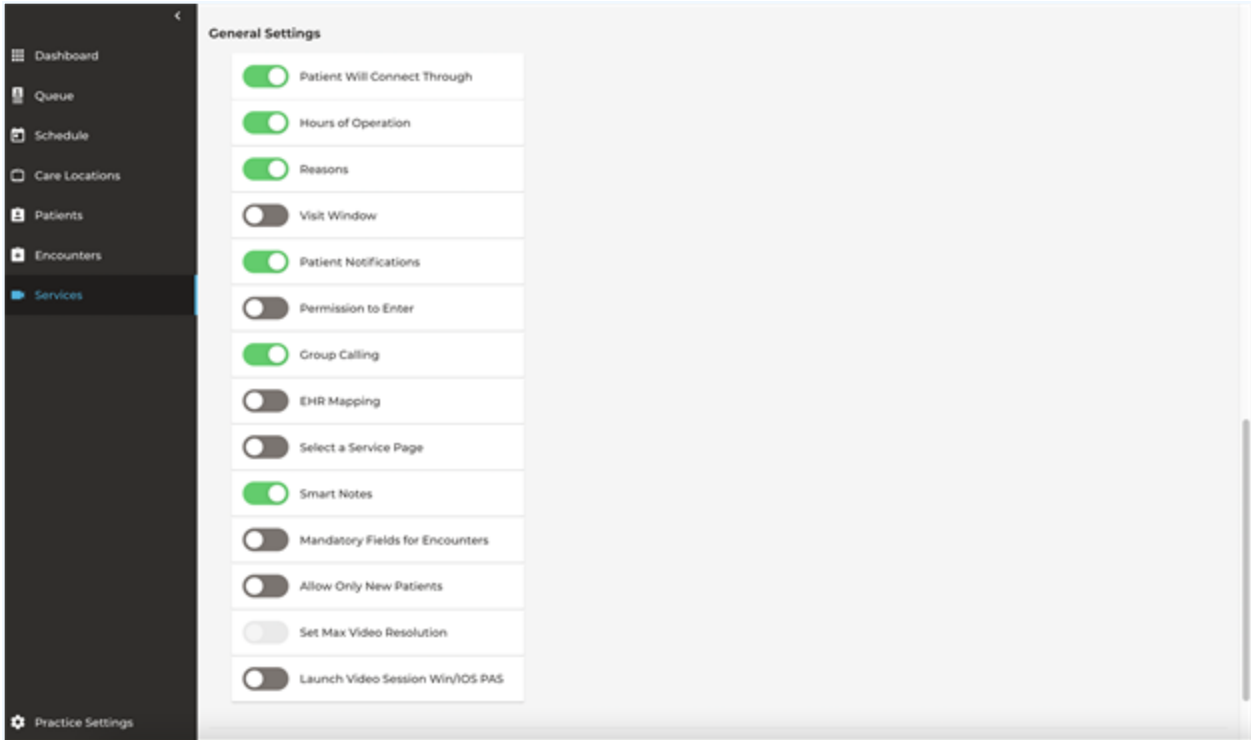
New

General Settings

	Description
Patient Will Connect Through	Ability to assign provider to a visit and limit providers notifications to what they are assigned. List of watchers (any service users not providers only) can be added to a visit to follow notifications.
Hours of Operation	
Reasons	
Visit Window	
Patient Notifications	
Permission to Enter	
Group Calling	
Provider Assignment and Watching	
EHR Mapping	
Select a Service Page	
Smart Notes	
Mandatory Fields for Encounters	
Allow Only New Patients	
Set Max Video Resolution	
Launch Video Session Win/IOS PAS	

Old

Patient Notifications
At Scheduling

Permission to Enter
Disabled

Group Calling
Enabled

EHR Mapping
None selected

Select a Service Page
Disabled

Smart Notes
All Templates

Mandatory Fields for Encounters
None selected

Allow Only New Patients
Disabled

Instructions
Disabled

Video Session Launch Type
WebPAS (Default)
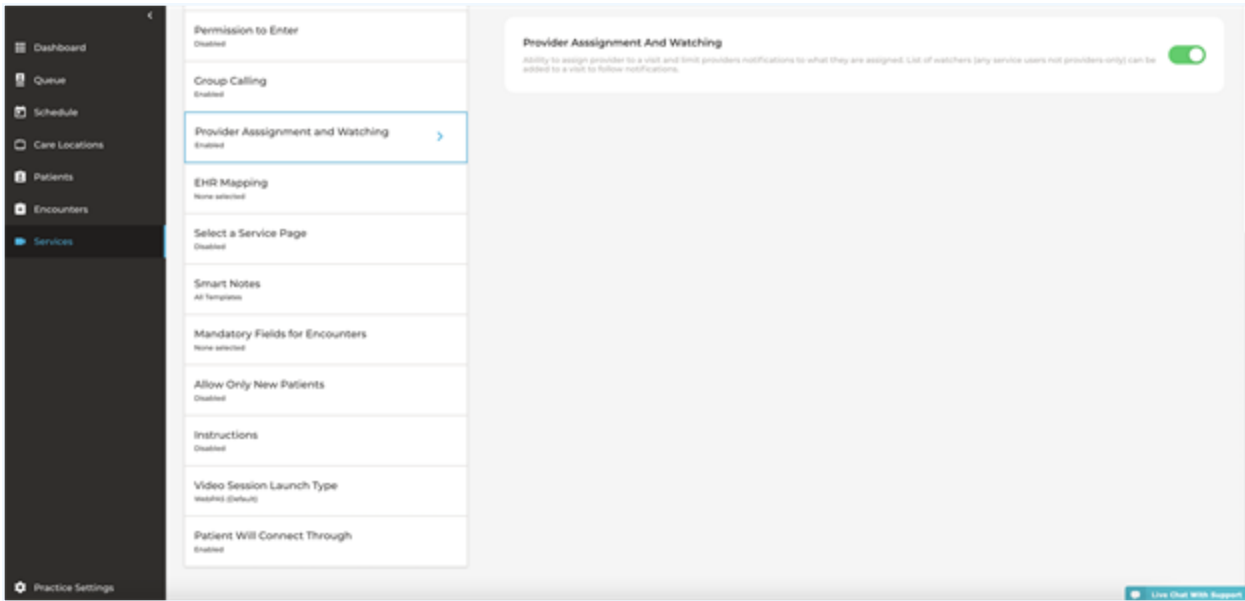
Patient Will Connect Through
Enabled

Information
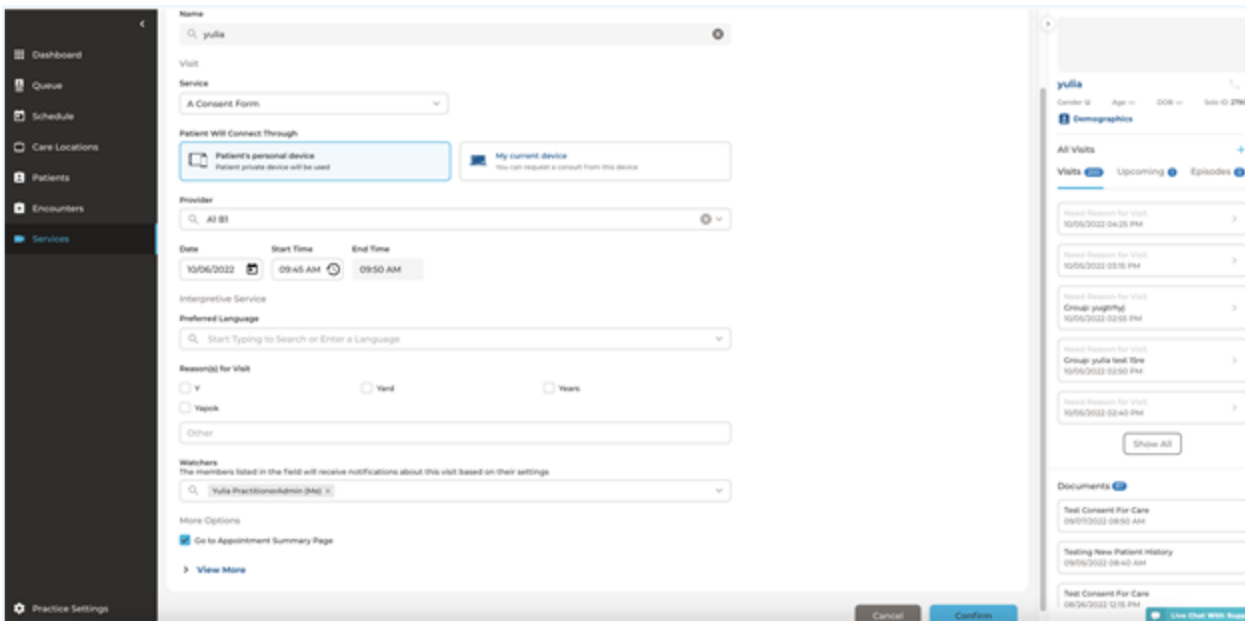
Service Name
A consent form

Service Line
Administrative

Service Type
Administrative

New

Old

New

Old

New
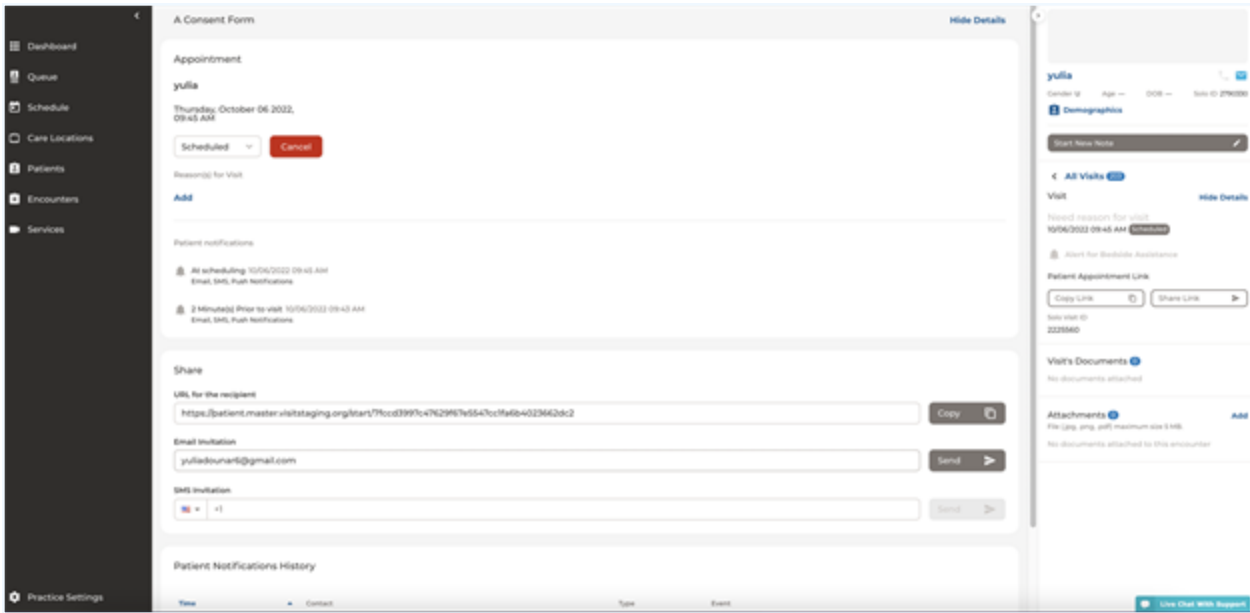
Consumer scheduling process improvement: Users can assign a practitioner to a group visit during scheduling for consumer visits only or later from the right panel or Visit details page. Notifications are sent for assign/un-assign/reassign events. Events are tracked in the user activity log.

Key	Component	Version	Operating System
TC-7493	Web Provider App	2022.4.1	Windows - 32bit and 64bit
Release Toggle: AssignProviderToGroupAppointment			

Old

New Visit   ✕

Dashboard
Queue
Schedule
Care Locations
Patients
Encounters
Waiting Rooms

Practice Settings

Patient   **Group**

Group

🔍 Search Group Name

Visit

Waiting Room

01 Waiting Room   ⌄

Date   **Start Time**   **End Time**

10/05/2022   12:45 PM   01:00 PM

Interpretive Service

Preferred Language

🔍 Start Typing to Search or Enter a Language   ⌄

Reason(s) for Visit

Other

More Options

☑ Go to Appointment Summary Page

New

New Visit

Dashboard
Queue
Schedule
Care Locations
Patients
Encounters
Services

Practice Settings

Patient   **Group**

Group

🔍 Search Group Name

Visit

Service

01 ECR Working   ⌄

Provider

🔍 Select Provider   ⌄

Date   **Start Time**   **End Time**

10/05/2022 📅   12:45 PM 🕐   12:50 PM

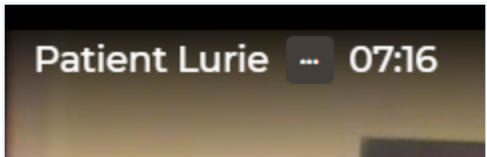**Reason(s) for Visit**

Other

More Options

☑ Go to Appointment Summary Page

> **View More**

Duration Timer: The duration timer indicates how long a user has been in a session.

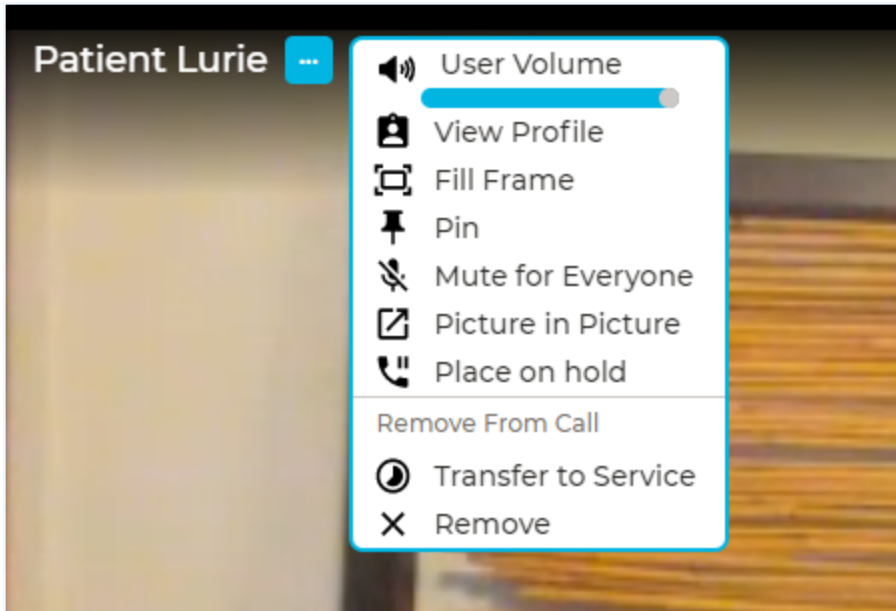| Key	Component	Version	Operating System
WPAS-2024	Web Provider App and Web Patient App	2022.3.6	Windows - 32bit and 64bit
Release Toggle: None			

View the Number of Participants in a Session. Participants in a session can view how many other people are in their session. The number of participants will be indicated above the existing **Participants** icon.
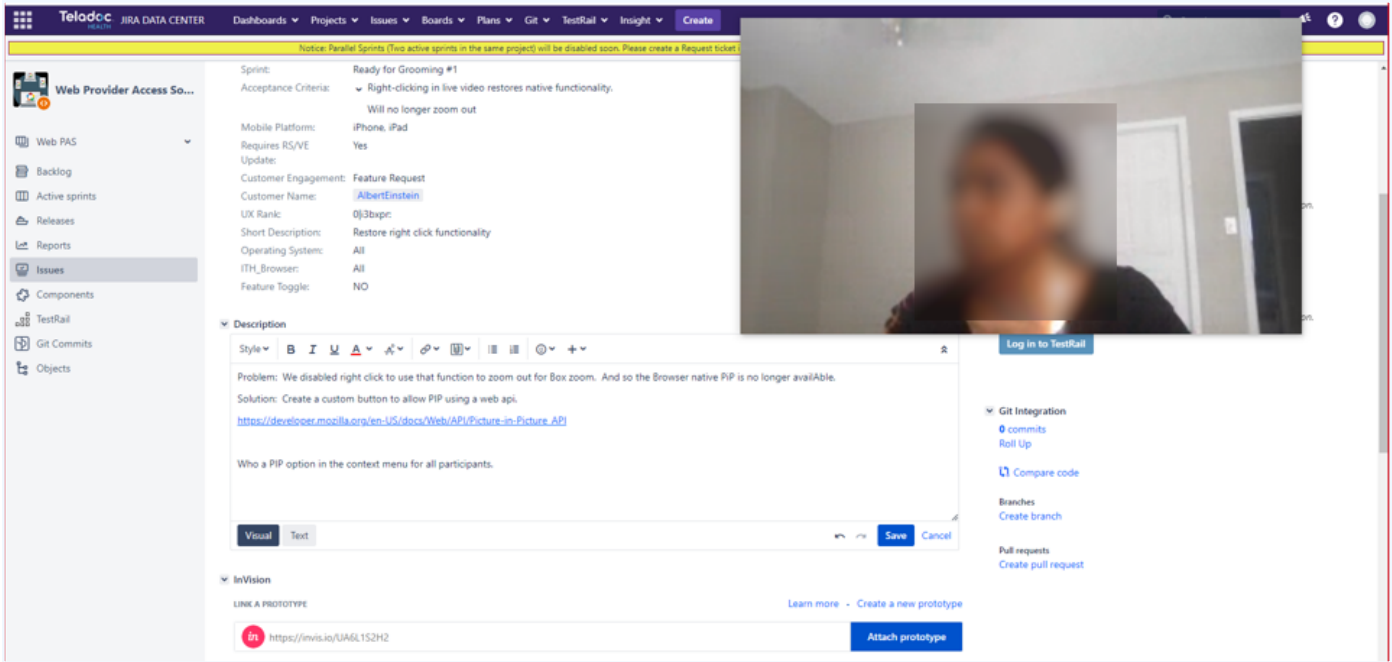
Key	Component	Version	Operating System
WPAS-1972	Web Provider App and Web Patient App	2022.3.6	Windows - 32bit and 64bit
Release Toggle: None			
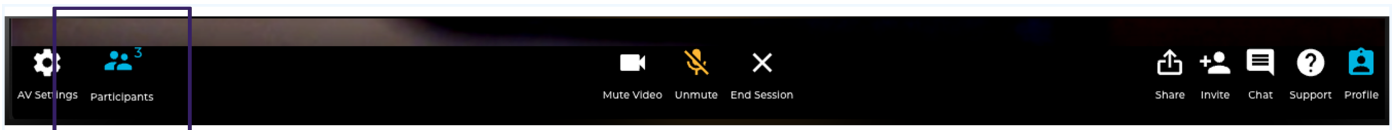
Enable Picture-in-Picture: Selecting Picture-in-Picture in the context menu for a particular participant while in session, will pop out the participants' video. Once popped out, you can move and resize the video window on your desktop. This allows a participants to see their patient while using other applications on their computer.

| Key	Component	Version	Operating System
WPAS-1918	Web Provider App	2022.3.6	Windows - 32bit and 64bit
Release Toggle: None			

Active Speaker Focus: The participant who is speaking is shown in the main video window to allow participants to always view the person talking. It is enabled by default and can be turned off from both the in-session settings menu and the user settings.

Key	Component	Version	Operating System
WPAS-935	Web Provider App and Web Patient App	2022.4.1	Windows - 32bit and 64bit
Release Toggle: active_speaker_focus			

Active Speaker Focus
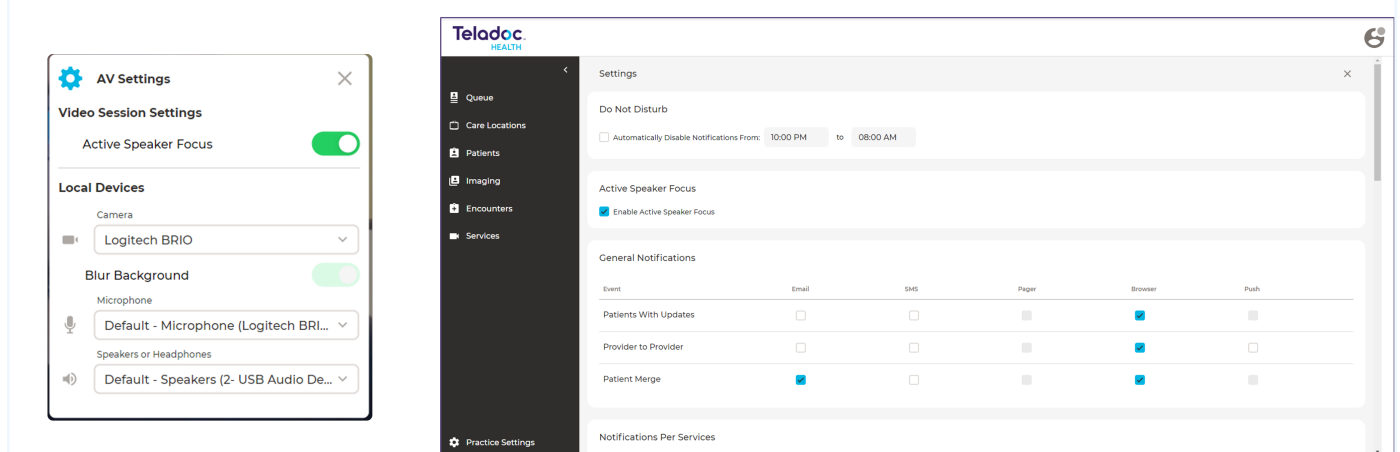
About Teladoc Health

Teladoc Health is the global virtual care leader; helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.