

Teladoc Health TV Pro Remote Control Installation Guide



- 2 screws for mounting the holster
- 1 holster
- 1 remote control
- 2 AAA batteries

What's in the Box

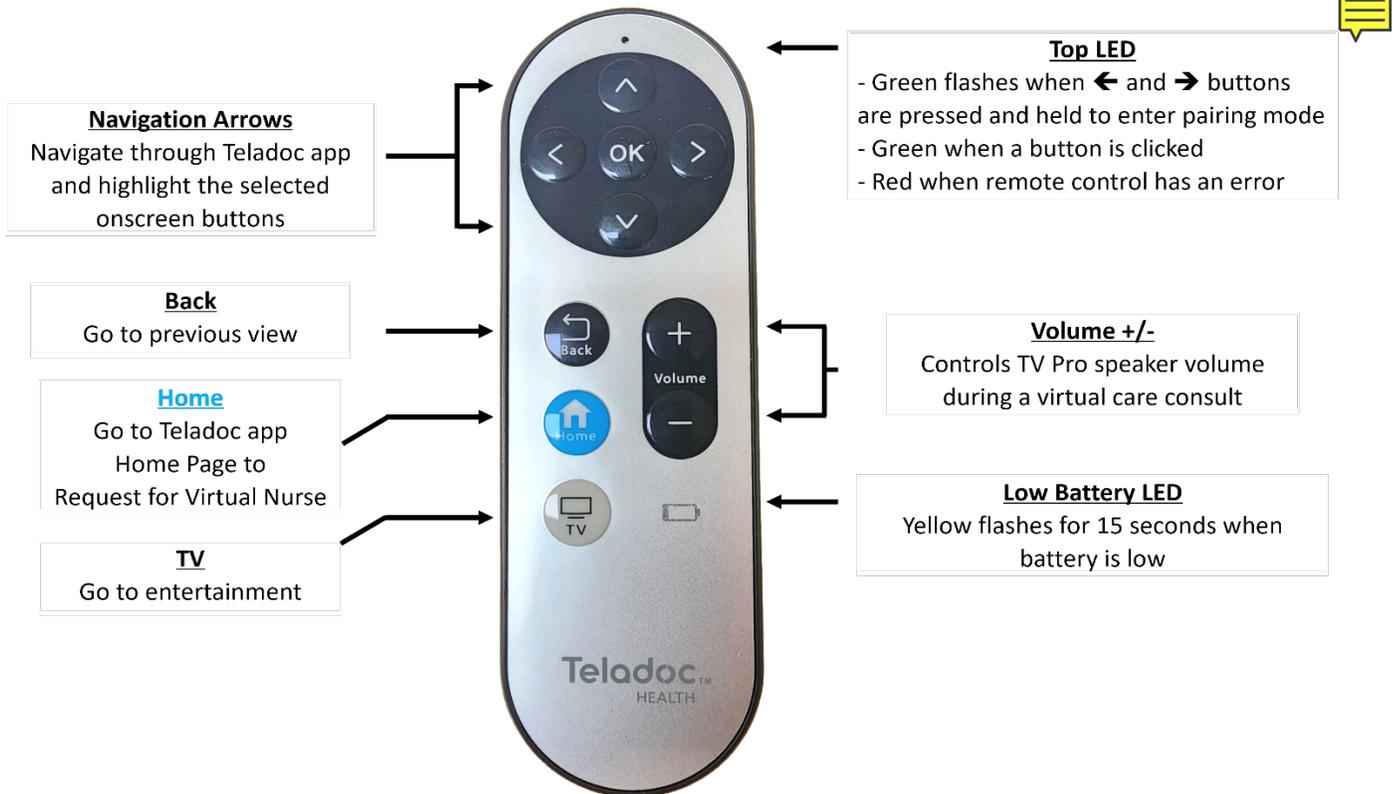
Overview

The Teladoc Health TV Pro devices bring a multitude of virtual care experiences to the patient's bedside through the hospital room television screen.

The Bluetooth **TV Pro Remote Control**, once connected with the installed TV Pro device, allows bedside staff or a patient to request a virtual nurse, switch between entertainment media and the Teladoc Health application, and adjust the volume of the virtual consult. Please note each TV Pro Remote Control is designed to be paired with one TV Pro device.



Remote Control Buttons

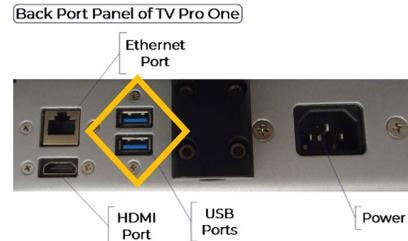


Installation and Pairing Instructions

1. Loosen the captive screws and lift the battery cover to install the 2 AAA batteries.

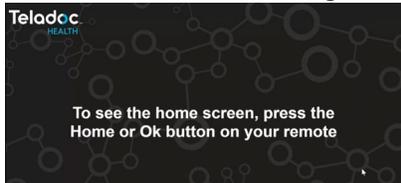


2. Connect a USB keyboard to one of the 2 USB ports on the TV Pro One device.

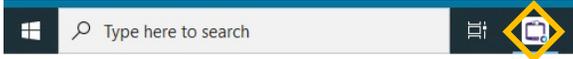


3. If **Robot by Teladoc** software is running, press the Win logo key  + D on the keyboard to minimize the application, then right-click on the minimized application and select Close to exit.

Robot by Teladoc software running



Robot by Teladoc software minimized in Task bar

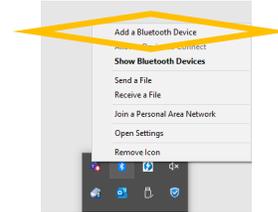


4. Click on up arrow of task bar, right-click on Bluetooth icon, then on **"Add a Bluetooth Device"**

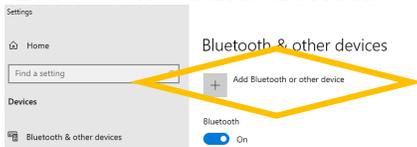
Up arrow on far right of Task bar



Accessing "Add a Bluetooth Device"

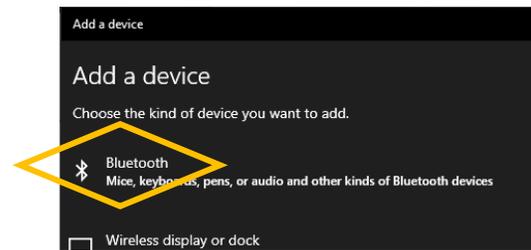


5. Click on **"+ Add Bluetooth or other device"** in **"Bluetooth & other devices"** menu.



NOTE: if Teladoc TV Pro Remote is in the list, select and click on **"Remote Device"** button before clicking on **"Add Bluetooth or other device"**

6. Click on **"Bluetooth"** in **"Add a device"** dialog box.

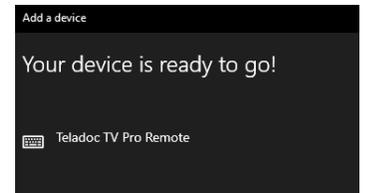


7. While in **"Add a device"** point the TV Pro Remote Control at the TV Pro device and simultaneously press and hold  and  arrows for 3 seconds until the top LED flashes green rapidly.

Using the USB keyboard, click on **"Teladoc TV Pro Remote"**



8. In **"Add a device"** dialog box, the **"Teladoc TV Pro Remote"** is ready to use.



Top LED is solid green when paired and connected.

9. Close the Bluetooth dialog windows

Double-click on the **"Robot by Teladoc Health"** desktop icon.



10. Final steps:

- Unplug the USB keyboard from the TV Pro device.
- Check that the remote control is ready for use by clicking on any button. The top LED light should momentarily show green.
- Mount the holster right side up by aligning the 2 screws with the holster hole pattern