Teladoc Health™ Vici® Quick Reference Guide

Vici At A Glance

CAUTION: Do not touch the camera.

- Camera
- Display Tablet
- Tablet Power Button
- Base Battery Indicator
- Echo-Canceling Speaker/ Microphone
- Shelf
- Storage Drawer
- 2 USB Ports
- 4 Wheel Locks
- Tablet Power Button
- Height Adjustment (pull up or down)
- Nameplate
- Power Cord Hook
- Plug and Power Cord
- Rocker Switch (underside)
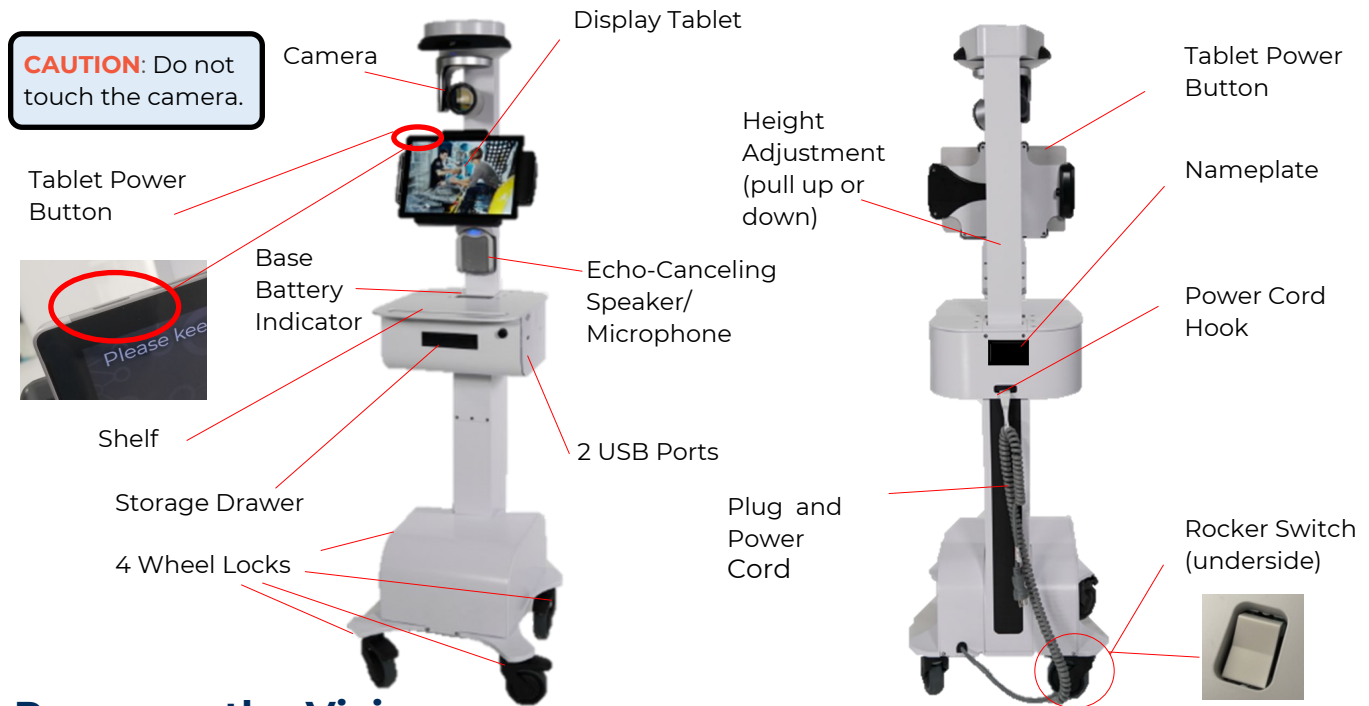
Power on the Vici

NOTE: Refer to MA-20053 *Vici User Guide* if the Vici is not powered on.

Press the tablet power button to power on the Vici tablet.

- The software is pre-installed and will launch on startup.
- The screen to the right displays when tablet is on and the software initialized.

CAUTION: Keep the Vici device **plugged in** whenever possible to keep it fully charged and ready for use.


Please keep this device on at all times

Click to interact

Vici On Screen Navigation

Icon	Function
📹	Tap to preview any of the cameras connected to the device.
⚙️	Tap to open device settings.
❓	Tap to open the device's User Guide.
ℹ️	Tap to display information about the Vici.

Vici Cleaning Mode

Tap Settings ⚙️ >Cleaning Mode ✋ to disable the screen for 30-seconds to allow for cleaning.

NOTE: See the Vici User Guide for approved cleaners.

▮▮▮ 18 seconds
Cleaning mode
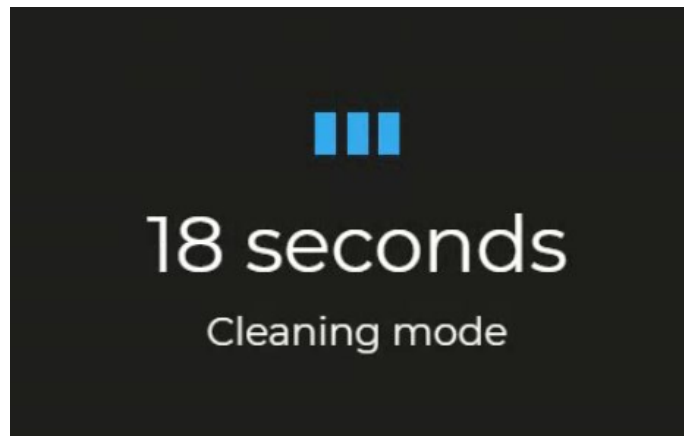
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Adjust the tablet for easier viewing by tilting the monitor backward or forward.

CAUTION: Do not touch the camera.

Adjust the height by gripping the column and manually adjusting the column up or down (the position is held at any point on the column).

CAUTION: Vici should be powered on and charging whenever it is not in use.

Moving the Vici

Before moving:

1. Set the Vici at its lowest height,

2. Unplug any attached auxiliary devices.

3. Unplug the power cord and secure it on the power cord hook.

4. Unlock the wheels before moving.

5. Move the Vici to the desired location.

6. Lock the wheels.

7. Plug in the power cord.

WARNINGS:
- Wheels may lock when Vici is in motion if lock is engaged accidentally.
- Vici may tip forward if pushed with too much force when wheels lock.

Unlocked Wheels   Locked Wheels

Adjusting Speaker Volume and Muting Microphone

Adjust the Vici speaker volume by pressing the **up** or **down** volume buttons on the Integrated Speaker Microphone.

Mute the microphone by pressing the **center** button.

- The lights on the device flash when microphone is muted.

Device Network Checkup

The Network Checkup screen runs and displays the results of a test of the device's current network connection.

Tap Settings ⚙ > Network Checkup 📶 to run the Network Checkup.

Network Checkup
This tool typically takes up to 30 seconds to run through a series of network inspections to verify access to the InTouch Telehealth Network, per documents MB-14011 and MB-15513. Press the refresh button to run the test again.
✓ **Connected to the Internet**

InTouch Telehealth Network Access

SIP (required for a telehealth session)

FMS (required for Proactive Monitoring and system maintenance)

Update Server (required for software maintenance)

WebRTC Server (required for multipresence and Web Provider telehealth sessions)