

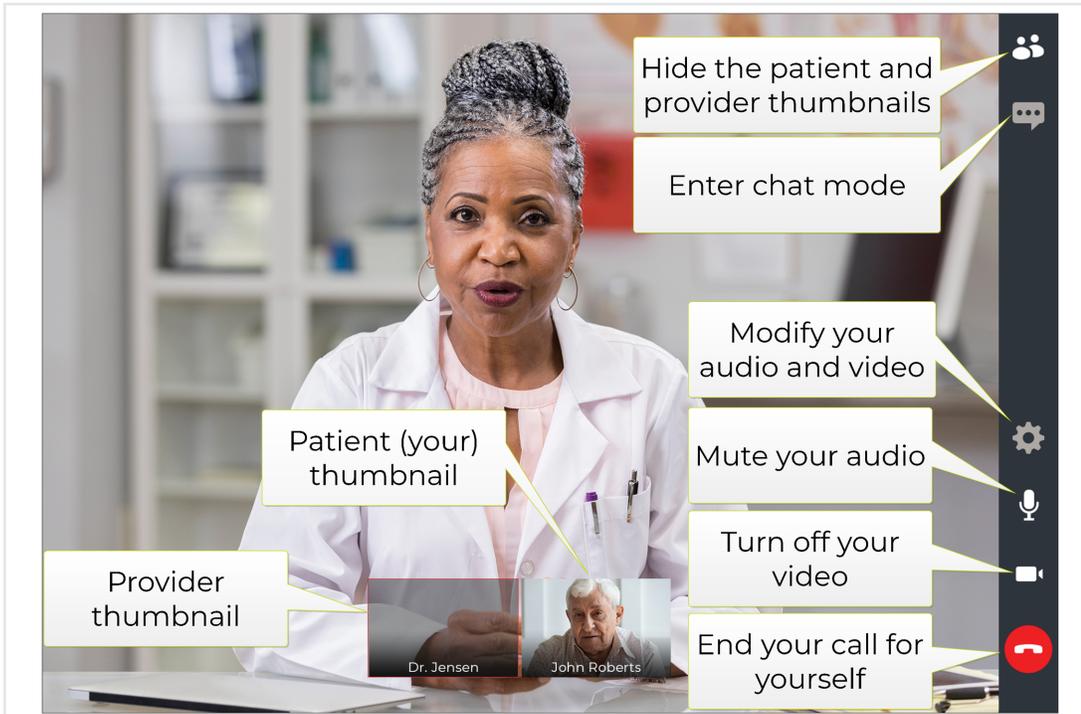
Teladoc Health™ Patient App

Quick Reference Guide

Virtual Visit Overview

When your provider arrives, your virtual visit will begin.

A virtual visit on a Browser or Desktop

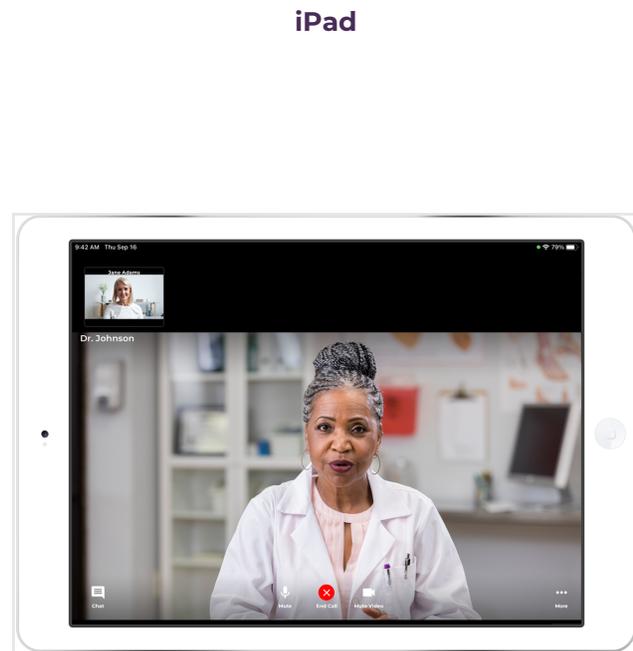
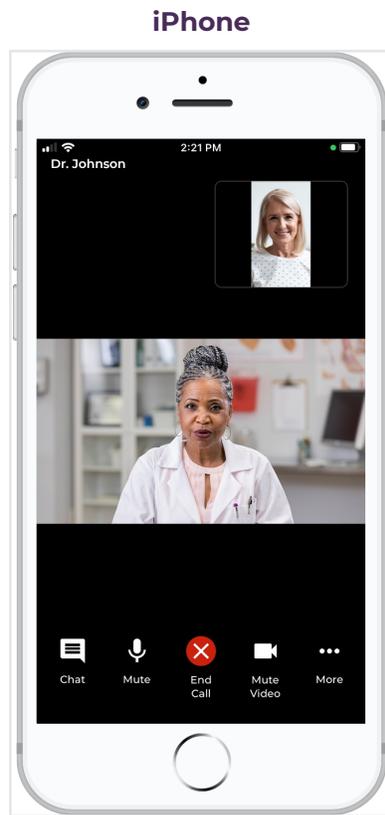


iPhone and iPad virtual visits

The Patient App operates the same way on the iPhone and iPad but the buttons look a little different. If you see two dots at the bottom of the screen swipe left or right to see other people on the call.

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The window is divided into a main view of your provider in the center, thumbnails of participants, and a menu bar to manage the virtual visit. For example, you can click the Chat icon (🗨️) to start a chat session with your provider.

NOTE: Contact your provider if you have questions.