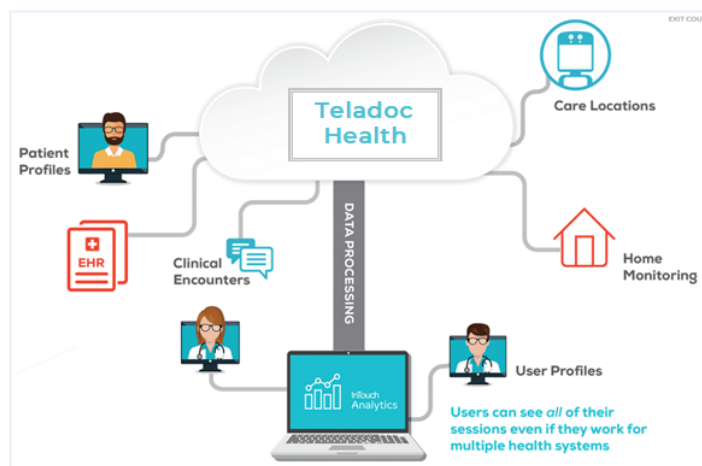## Analytics Data Service

Teladoc Health™ Analytics Module helps telehealth administrators see and understand data. The Appointments Data set delivered through our Data Sharing Service has been updated to include local time stamp fields and to remove Patient Online Check-in Status.

Automated Delivery Service

Raw data sharing with secure file transfer protocol is provided thru the Teladoc Health Automated Delivery Service. The data sets include:

- Sessions (Device Only)
- Appointments (Solo)

- AV Quality Surveys
- Patient Surveys (custom)
- Provider Surveys (custom)
- Smart Notes 4 Template (future)

Appointments Dataset

The Appointment dataset is included in the daily .csv file.

Additional Fields

The following fields have been added next to the Coordinated Universal Time (i.e. UTC) time stamps based on the time zone for your practice.

- Appointment Created Time Local
- Appointment Time Local
- Appointment Start Time Local
- Appointment End Time Local
- Patient Last Response Time Local
- Wait Start Time Local
- Wait End Time Local
- Video call Start Time Local
- Video call End Time Local

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