

# Friends and Family – Nurses Guide

## How many participants can be in one session using the Friends and Family application?

Invitation Links are individual to each participant and only support one-to-one calls. The Invitation Link will not work if the link is forwarded or shared with other participants.

## What steps should the patient side complete to ensure a successful session?

The Friends and Family application is accessible from any smartphone, tablet, laptop, or desktop computer that supports audio and video connections via access to high-speed internet or cellular network. Each participant can simply connect from their device using the individual invitation link to join the session.

## What does the patient’s friends or family member need to do to receive a call?

Each smartphone, tablet, laptop, or desktop computer used for the session requires the supported software listed below. Each participant will simply need to click the link from the SMS or email invitation.

Please review and share the supported browser list below

Device	Supported Browsers
Android Smartphones and Tablets	Chrome
iPhones and iPads	Safari
Macintosh Laptops and Desktops	Safari and Chrome
Windows Laptops, Desktops, and Tablets	Chrome and Firefox

## Do patients or their friends and family members need an account or application to use Friends and Family?

No user accounts or additional app downloads are required for patients or friends and family members.

## Are there any limits to how long the call can last?

No, there are no time constraints for calls. Patients and friends or family members will remain connected until the patient side ends the call.