# Teladoc Health™ Imaging FAQs

## What is Teladoc Health Imaging?

Teladoc Health Imaging is a portal that can be used to access DICOM images located in third party PACS, such as eUnity.

## What browsers are supported?

Firefox 78 and later on Windows, Chrome 86 on Windows and Mac, Edge 88 and later on Windows, and Safari 14 and later on iOS and Mac are supported.

## Is single sign on (SSO) supported?

Yes. You can access Imaging from Solo and Provider Access Software without the need to sign on again.

## Can encounters be linked to studies?

Yes. You can search for a study and link it to an Encounter. The next time you view that Encounter you can click a link to view the study without the need to search for the study again.

## Can I view more than one study in my browser?

Yes. You can view multiple studies for a patient in multiple browser tabs.

## Is the use of Imaging audited?

Yes. Smart Notes encounter Audit Logs capture when a user reviews and links un-links a patient study.

## How will I be notified when a study becomes available?

You will receive an imaging browser notification popup window, which once clicked launches you to the study results. This is enabled for users with settings that have been correctly configured.

## Where can I get more information?

Refer to MA-20079 Teladoc Health Imaging User Guide for more information, including how to search and access DICOM images from Solo.

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