InTouch Provider Access Web AppTM

Provider Quick Reference Guide

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Practitioner Virtual Care Visit View

When a virtual care visit starts for practitioners using the InTouch Web Apps, the following will be displayed:



The window is divided into a main view of the patient in the center, thumbnails of participants at the bottom, and a menu bar on the right side to manage the call. For example, practitioners can click the Add Participants icon (E) to add patients in the waiting room or other consultants to the call. The following will be displayed:



On the Invite tab, perform one or more of the following as needed:

- You can invite another practitioner from your organization using the first field. Matching results will appear as you type.
- Click the clipboard icon (🕒) to copy the access URL.
- Enter the invitee's email, then click **Email**.
- Enter the invitee's phone number, then click SMS.



Contact Information

24/7 Live Technical Support

• (877) 484-9119

24/7 Live Remote Technical Support & Live Chat

<u>https://intouchhealth.com/contact-us/</u>

E-mail Support

• ITHSupport@intouchhealth.com

Website

www.InTouchHealth.com

Sales & Product Demos

805-562-8686

InTouch Technologies, Inc. 7402 Hollister Avenue, Goleta, CA 93117

