



Teladoc Health®
Bi-Monthly Release Notes

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Release Notes for February 28, 2024

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contacting our Technical Assistance Center via email at TAC@TeladocHealth.com.

General Application Improvements

This release includes various bug, performance, maintenance fixes that improve the stability and performance of the application. We have addressed several issues reported by our users. This release also includes several performance and technology updates to ensure that our software remains compatible with the latest operating systems and hardware.

Browser Support: Available on Edge, Chrome, Safari, and Firefox.

Virtual Sitter

Feature Enhancement:

Virtual sitters can see when a device is in a session with a provider user: When a device is being used by both a practitioner user for a standard telehealth consult and a virtual sitter for a monitoring session, then the virtual sitter will see a phone icon within the patient's thumbnail indicating that the practitioner user may be interacting with the patient.

Key	Component	Version	Operating System
VS-243	Virtual Sitter	2024.1.3	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

Feature Enhancement:

Edit a registered patient's reason for monitoring: A virtual sitter user can now modify or add more Reasons for Monitoring to their patients without de-registering the patient.

Key	Component	Version	Operating System
VS-106	Virtual Sitter	2024.1.3	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

Feature Enhancement:

Virtual Sitter Session Refresh: A virtual sitter session can now last indefinitely, allowing one virtual sitter user to hand off their view of patients, or session, to a second virtual sitter during a shift change. Once every 24 hours, the virtual sitter's session will need to briefly refresh to ensure stable connectivity.

Key	Component	Version	Operating System
VS-927	Virtual Sitter	2024.1.3	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

Feature Enhancement:

Remove End Session button and deactivate the leave session button when only one virtual sitter is present and is connected to at least one patient: A virtual sitter user is no longer able to end their session if there are any active connections to patients. Additionally, a virtual sitter can only leave the session if another virtual sitter user is also present or there are no active connections to patients.

Key	Component	Version	Operating System
VS-1031	Virtual Sitter	2024.1.3	Mac, Windows, iOS, Android
Release Feature Toggle: NO			



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About Teladoc Health

Teladoc Health is the global virtual care leader; helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.

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