Teladoc Health®
Bi-Monthly Release Notes

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Release Notes for May 15, 2024

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contacting our Technical Assistance Center via email at TAC@ TeladocHealth.com.

General Application Improvements

This release includes various bug, performance, maintenance fixes that improve the stability and performance of the application. We have addressed several issues reported by our users. This release also includes several performance and technology updates to ensure that our software remains compatible with the latest operating systems and hardware.

> **Browser Support:** Available on Edge, Chrome, Safari, and Firefox.

Provider App

Feature Enhancement:

Removed Clicks for Audio-Video Patient Video Check: Patient check in workflow now automatically proceeds after audio/video checks. The patient checking in to a visit is now automatically moved into the waiting room after the audio/video checks. Additional clicks are a deterrent to patient adoption and this improvement seamlessly moves patients to the next step while not sacrificing quality.

Key	Component	Version	Operating System
WPAS-3486	Provider App	2024.2.2	Mac, Windows, iOS, Android

Release Feature Toggle: Release

Feature Enhancement:

Fax Label Added for New Fax Numbers: New fax label for unknown numbers is now displayed in the unknown fax number report. This allows an administrator to easily see who sent the fax, where the fax was sent, and determine if a new fax number should be added.
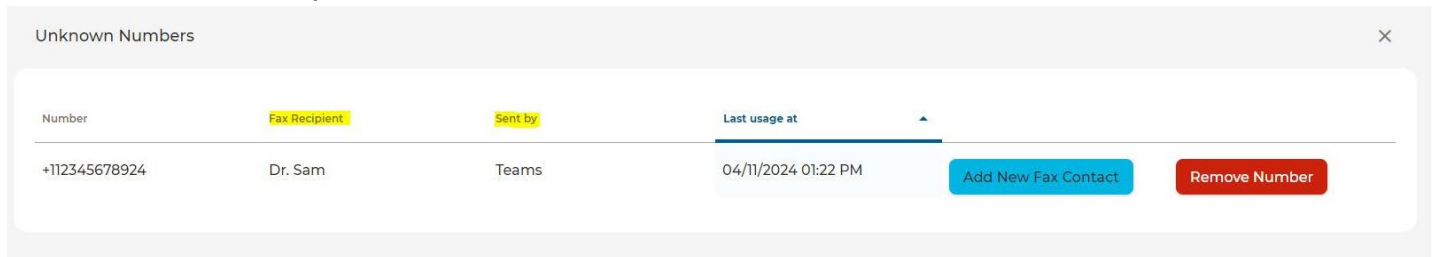
Fax Label:

Unknown Numbers Report:

Key	Component	Version	Operating System
HHSPRX-131	Provider App	2024.2.2	Mac, Windows, iOS, Android

Release Feature Toggle: FaxRecipient

Feature Enhancement:

Solo with TEAMS Tab Management Override Option at the Practice Level: Solo with Teams customers now have the option to set a default tab at the practice level for all providers. This simplifies tab management and ensures a consistent experience for all providers.

Key	Component	Version	Operating System
HHSPRX-164	Provider App	2024.2.2	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

Feature Enhancement:

EEG Durations are Automatically Calculated: Smart Notes now automatically calculates EEG read duration in minutes and seconds using the existing start & stop time fields. This automatic calculation reduces human error to improve documentation quality.

Key	Component	Version	Operating System
HHSPRX-84	Provider App	2024.2.2	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

New Feature: Virtual Scroll

We're pleased to release our new Virtual Scroll feature, an advanced rendering optimization specifically designed for environments with extensive member lists. This feature dynamically loads and unloads elements from the DOM as users scroll, significantly improving performance in rooms with over 100 members. This update reduces memory footprint and increases the responsiveness of the interface, facilitating smoother user interactions in large-scale environments. Experience the enhanced efficiency with our latest Virtual Scroll implementation.

Key	Component	Version	Operating System
PWT-100	Provider App	2024.2.2	Mac, Windows, iOS, Android
Release Feature Toggle: RoomParticipantsVirtualScroll			

Fleet Access Manager

Feature Enhancement:

Improvements to Device Management:

Device index page has additional functionalities

- *Device Swap*: Installed devices can be made "Warehouse" devices. This action will remove the device from its current location, practice and services and revoke all access granted to it.
- *Move to Storage*: Swaps a device with one of your Warehouse Devices. The swapped out device goes to warehouse. The swapped in device replaces the swapped out device.

Device Edit Page

- In the device edit page the Location is not longer read only. It can be updated associating the device with a new Location.
- This impacts the Practice the device is associated with.

Key	Component	Version	Operating System
HHSYS-119	Provider App	2024.2.2	Mac, Windows, iOS, Android

Release Feature Toggle: NO

Teladoc HEALTH

About Teladoc Health

Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.