Teladoc Health®
Bi-Monthly Release Notes

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Release Notes for June 12, 2024

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contacting our Technical Assistance Center via email at TAC@ TeladocHealth.com.

General Application Improvements

This release includes various bug, performance, maintenance fixes that improve the stability and performance of the application. We have addressed several issues reported by our users. This release also includes several performance and technology updates to ensure that our software remains compatible with the latest operating systems and hardware.

> **Browser Support:** Available on Edge, Chrome, Safari, and Firefox.

Provider Experience

Feature Enhancement: Solo notifications have been enhanced to include Smart Notes data fields such as the "Last Known Well Datetime" and "Physician Callback Number". This update ensures that critical information is conveyed in notifications, improving the efficiency and effectiveness of communication.

Key Features

- Solo Notifications, Encounter Created, and Consult Notes Was Signed have been updated to include Smart Notes data fields:
  - Last Known Well Datetime
  - Physician Callback Number
- Solo notifications are configured on the /practice/user-settings and default User Settings pages.

Benefits

- Improved Communication: Including critical Smart Notes data in notifications ensures providers have timely access to essential information.
- Efficiency: Streamlines the notification process by embedding relevant data directly within the notifications.
- Compliance: Adheres to PHI handling requirements, maintaining patient privacy and security.
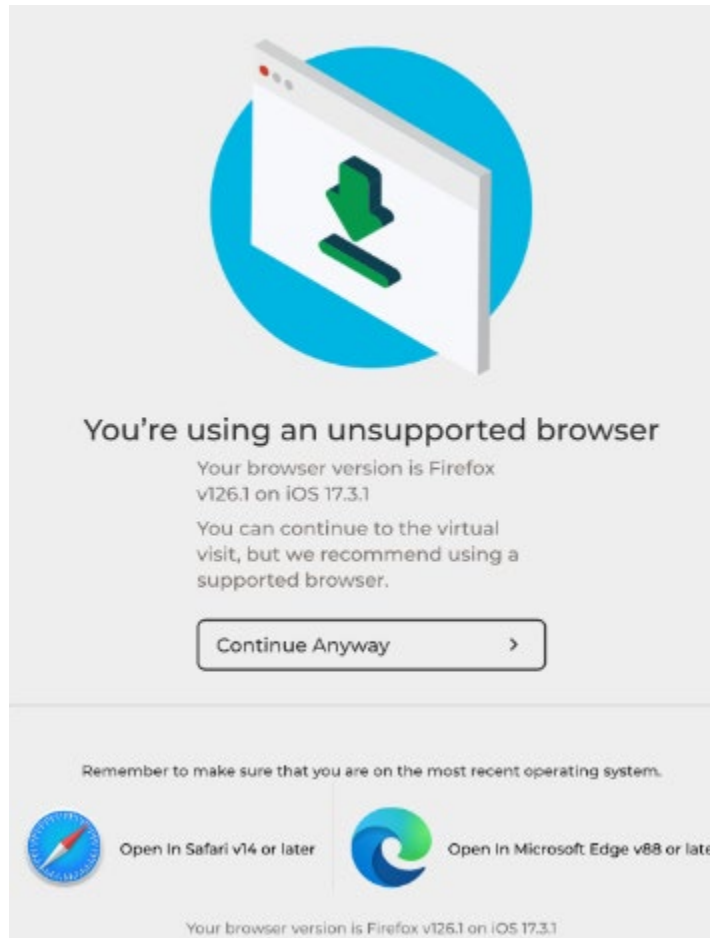
Key	Component	Version	Operating System
HHSYS-978	Provider Experience	2024.2.4	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

Feature Update: Updated Supported Browsers for Solo with MS Teams.

Firefox was removed as a supported browser for Solo w/ TEAMs customers. This change was made because Firefox is not supported by Microsoft on Teams.

Error Message:

Key	Component	Version	Operating System
HHSPRX-166	Provider Experience	2024.2.4	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

Feature Update: Add Free Text Addendum to Smart Notes Original Note. Multiple free text addendums are able to be added to signed original notes. The system displays who added the addendum and at what time.

Add Addendum:

Multiple Addendums:

Acute Neurology Shared. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris nisl diam, rutrum a est vitae, sodales iaculis dolor

DOB: ▮▮▮▮ Gender: ▮ Age: ▮▮ MRN: ▮▮▮▮ Phone: Email: ▮▮▮▮▮▮▮▮▮▮▮
Health system ID: ▮▮▮▮▮ Marital status: ▮▮▮▮ Location: ▮▮▮▮

(i) Lorem ipsum dolor sit amet, consectetur adipiscing elit. Curabitur ultricies placerat varius. Aenean vel justo eleifend, faucibus lorem sit amet, rutrum mi. Maecenas ultrices dignissim eros, vel fringilla mi aliquam sagittis. Morbi porttitor ultrices aliquet.
Addendum by ▮▮▮▮▮▮▮▮

(i) Health system ID ▮▮▮▮ was added
Demographics updated by ▮▮▮▮▮▮

(i) Date of birth was changed from ▮▮▮▮ to ▮▮▮▮
Demographics updated by ▮▮▮▮▮▮▮▮

(i) Gender was changed from male to female
Demographics updated by ▮▮▮▮▮▮▮▮

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Addendum by ▮▮▮▮▮▮▮▮

Demographics

Patient   ▮▮▮▮▮▮▮▮▮
DOB   ▮▮▮▮▮
Gender   ▮▮▮▮

Encounter Details

Place of service   ▮▮▮▮
Consult Type   ▮▮▮▮
Hub Account Number   ▮▮

Patient Details

Hub MRN   ▮▮▮

Key	Component	Version	Operating System
HHSPRX-140	Provider Experience	2024.2.4	Mac, Windows, iOS, Android
Release Feature Toggle: FreeTextAddendumtoSmartNotes			

Teladoc HEALTH

About Teladoc Health
Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.