



Teladoc Health®
Bi-Monthly Release Notes

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Release Notes for June 26, 2024

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contacting our Technical Assistance Center via email at TAC@TeladocHealth.com.

General Application Improvements

This release includes various bug, performance, maintenance fixes that improve the stability and performance of the application. We have addressed several issues reported by our users. This release also includes several performance and technology updates to ensure that our software remains compatible with the latest operating systems and hardware.

Browser Support: Available on Edge, Chrome, Safari, and Firefox.

Provider Experience

Feature Enhancement: We have implemented provider notifications via SMS, Email, and Push notifications for cancelled appointments.

This will enable the providers of the service to receive timely notifications if an appointment is cancelled by another provider.

To activate this feature, kindly contact your designated support representative.

Key	Component	Version	Operating System
HHSINT-785	Provider Experience	2024.2.5	Mac, Windows, iOS, Android
Release Feature Toggle: ProviderCancelledNotification			

Feature Enhancement: Persistent Patient Header Information on Patient Information Tab

A patient header was added to allow for critical patient information to be displayed across the top of the page in the refreshed design style.

Example:

← MacDuffie Woodburn, John Paul
DOB 04/16/1983 Age 28 Gender M Language English Solo ID 1234567890

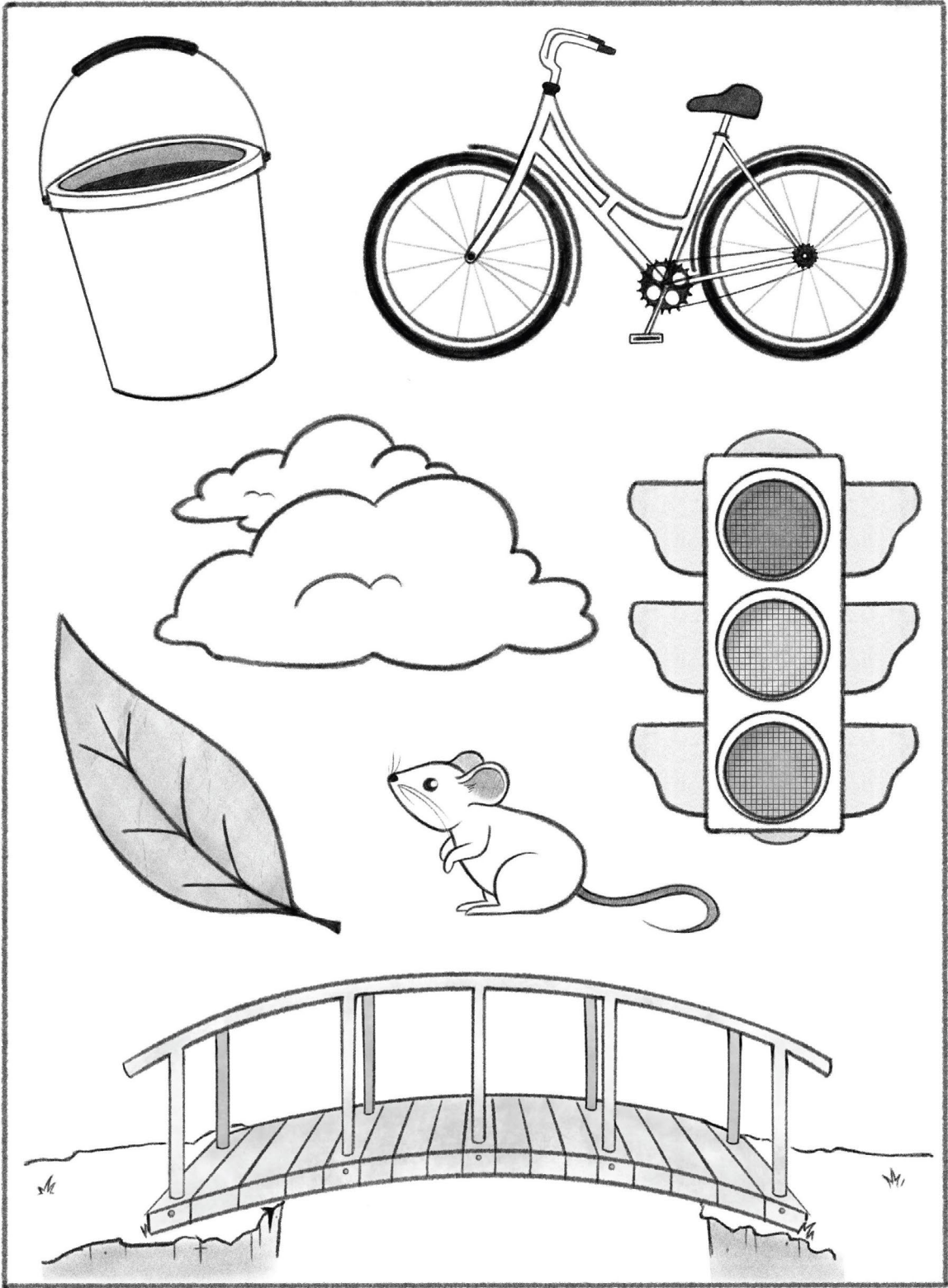
Key	Component	Version	Operating System
HHSPRX-277	Provider Experience	2024.2.5	Mac, Windows, iOS, Android
Release Feature Toggle: NO			

Feature Enhancement: Updates to 2024 NIHSS Stroke Images.

Updated images are now available for WPAS and also available in Spanish.

Below is the new information.





You know how.
Down to earth.
I got home from work.
Near the table in the dining room.
They heard him speak on the radio
last night.

MAMA

TIP – TOP

FIFTY – FIFTY

THANKS

HUCKLEBERRY

BASEBALL PLAYER

CATERPILLAR

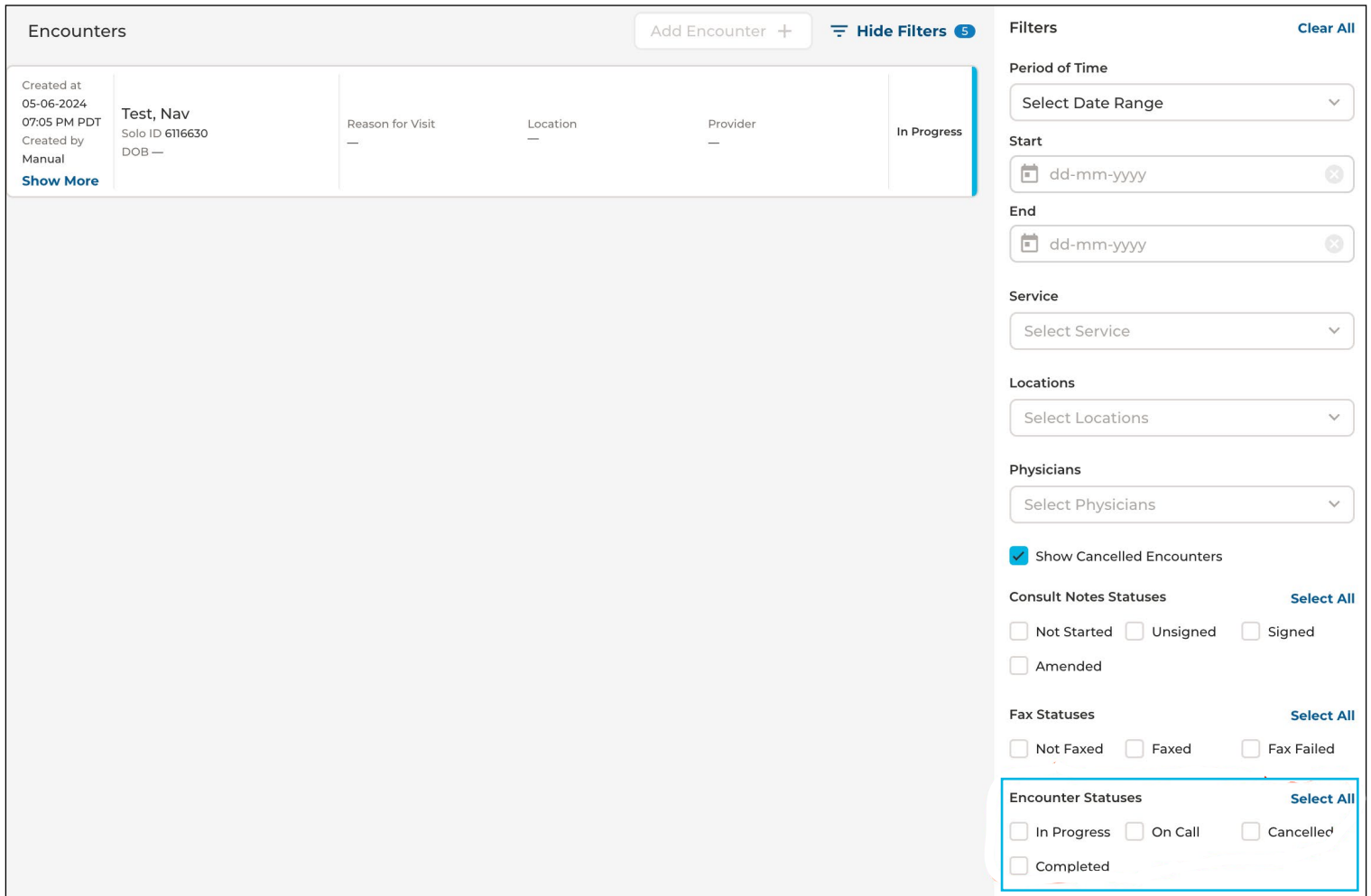
Key	Component	Version	Operating System
WPAS-3432	Provider Experience	2024.2.5	Mac, Windows, iOS, Android
Release Feature Toggle: Feb2024NIHSSImages			

Feature Enhancement: Filter Encounters screen to provide a working list of in progress cases.

For clients who rely on video consult statuses rather than Encounter statuses based on Smart Notes, we've introduced additional filters by status to streamline your workflow.

This improvement enhances the usability of encounter management, as illustrated in the accompanying image.

To learn more and enable this feature, please contact your dedicated support representative.



Key	Component	Version	Operating System
HHSINT-806	Provider Experience	2024.2.5	Mac, Windows, iOS, Android
Release Feature Toggle: ShowEncounterStatusFilters			

Learn More

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About Teladoc Health

Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.

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