



Teladoc Health®
Bi-Monthly Release Notes

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Release Notes for July 31, 2024

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contacting our Technical Assistance Center via email at TAC@TeladocHealth.com.

General Application Improvements

This release includes various bug, performance, maintenance fixes that improve the stability and performance of the application. We have addressed several issues reported by our users. This release also includes several performance and technology updates to ensure that our software remains compatible with the latest operating systems and hardware.

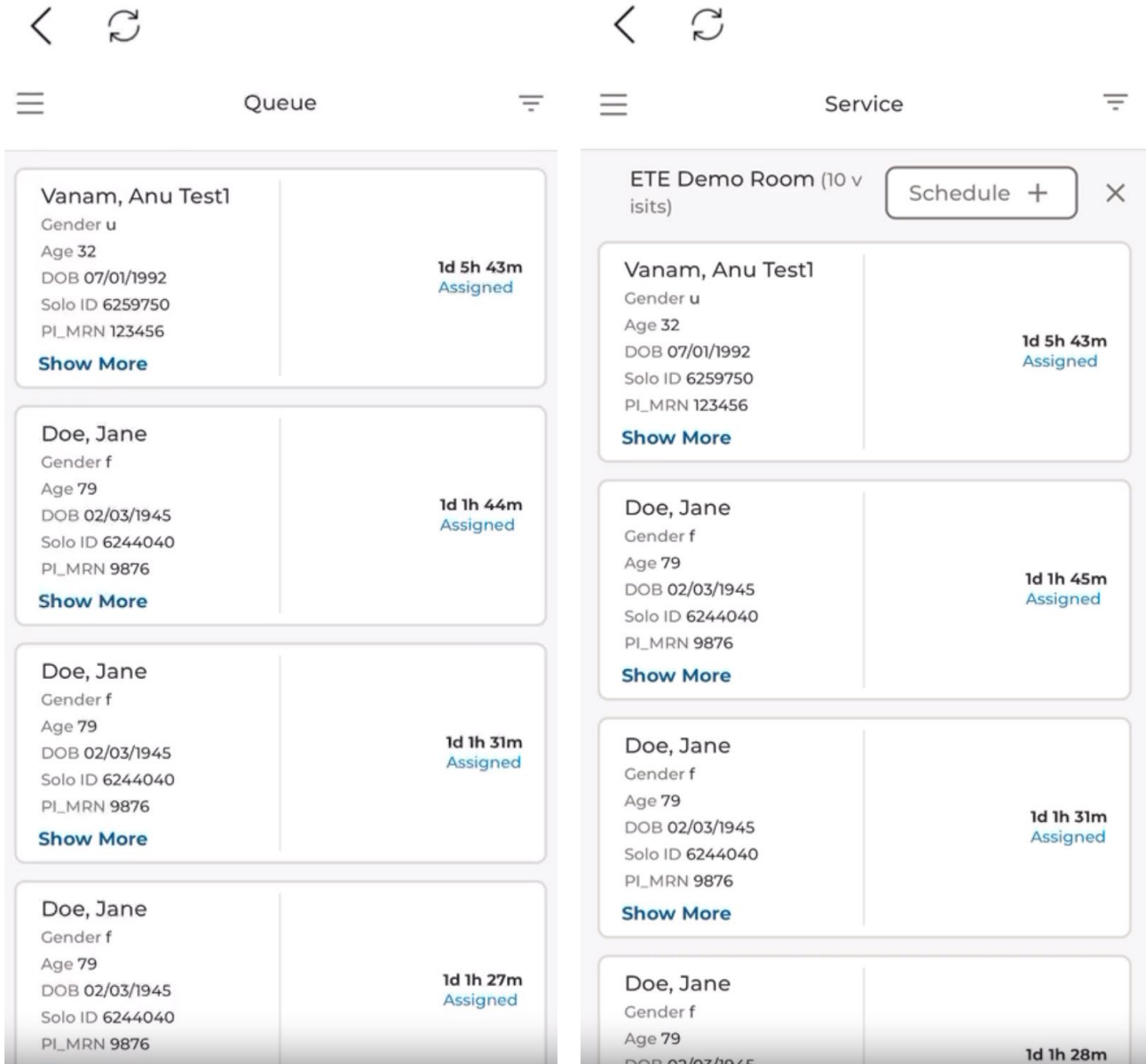
Browser Support: Available on Edge, Chrome, Safari, and Firefox.

Provider Experience

Feature Enhancement: In order to easily identify a patient’s identity within our mobile experiences, we have added the correlated patient identifiers within our Queue and Waiting Room tabs.

These identifiers include gender, age, date of birth, and the patient identifier, enabling users to quickly identify the correct patient without the need to access their full profile.

This feature can be activated by enabling the release toggle labeled “PatientIdentifiersOnMobile”.



Key	Component	Version	Region	Operating System
HHSINT-824	Provider App	2024.3.1	Global	Android, iOS

Release Feature Toggle: PatientIdentifiersOnMobile

Feature Enhancement: "Preferred Name" field added and token enhancements.

We have introduced a new feature allowing the use of a patient's preferred name as a private label token, giving you flexibility beyond the default first name.

If the preferred name field is left blank within a patient's demographics, the patient's first name will automatically be used.

Key	Component	Version	Region	Operating System
HHSINT-777	Provider App	2024.3.1	Global	Android, iOS, Windows, Mac
Release Feature Toggle: NO				

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About Teladoc Health

Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.

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