



**Teladoc Health®**  
**Bi-Monthly Release Notes**

# Table of Contents

Release Notes for August 8, 2024 .....3  
Provider Experience .....4  
Solo Platform .....6

## Release Notes for August 8, 2024

The following is a list of features included in this software release. Clients can request a feature be enabled in their production organization by contacting our Technical Assistance Center via email at TAC@TeladocHealth.com.

### General Application Improvements

This release includes various bug fixes, performance enhancements, and maintenance updates that improve the stability and performance of the application. We have addressed several issues reported by our users and have included various performance and technology updates to ensure that our software remains compatible with the latest operating systems and hardware.

**Browser Support:** Available on Edge, Chrome, Safari, and Firefox.

# Provider Experience

## Virtual Sitter

### Feature enhancement:

#### Virtual Sitter can see monitoring history details in historic activity logs:

The patient activity logs in Virtual Sitter will now show when a patient was assigned to a cart or room, when a patient was transferred, and when a patient was unassigned from a device or room. Additionally, they will show what reasons(s) for monitoring were applied to a patient at a given time.

Key	Component	Version	Region	Operating System
VS-1826	Virtual Sitter	2024Q3.2	US	Mac, Windows
Release Feature Toggle: NO				

### Feature enhancement:

#### Changes 'Needs Sitter' label to 'Not Connected':

In the Virtual Sitter Operational Dashboard's Rooms and Patients report, the status column has been revised from "Needs Sitter" to "Not Connected." This change better represents the status of patients who are assigned to a room or device but are not yet linked to a virtual sitter session.

Key	Component	Version	Region	Operating System
VS-2188	Virtual Sitter	2024Q3.2	US	Mac, Windows
Release Feature Toggle: NO				

### Feature enhancement:

#### Filter VS rooms and patient report by hospital:

The Rooms and Patients report on the Virtual Sitter operational dashboard can now be filtered by the hospital, so only rooms or carts from the specified hospitals will display when the filter is applied.

Key	Component	Version	Region	Operating System
VS-1401	Virtual Sitter	2024Q3.2	US	Mac, Windows
Release Feature Toggle: NO				

## Smart Notes

### Feature enhancement:

#### Add Free Text Addendum to Smart Notes Follow Up Note:

Smart Notes now has the ability to add a free text addendum. Audit logs display changes and multiple addendums are able to be submitted.



Key	Component	Version	Region	Operating System
HHSPRX-190	Smart Notes	2024Q3.2	Global	Mac, Windows

Release Feature Toggle: FreeTextAddendumtoSmartNotes

# Solo Platform

## Feature enhancement:

### Configurable Patient Intake Medical Questionnaire Data in Report Generator:

Previously, patient intake data was always displayed in the Report Generator if a consent form had been configured.

Because all other data in the Report Generator extract can be configurable, we have now made it so you can enable or disable each consent form data field depending on what your team has configured.

This change can be seen when the Release Toggle "UnifiedSoloReporting2024Q3" is enabled.

Key	Component	Version	Region	Operating System
HHSINT-842	Solo Platform	2024Q3.2	Global	Mac, Windows, iOS, Android

Release Feature Toggle: UnifiedSoloReporting2024Q3

# Fleet Access Manager

## Show Guest Users and manage their access:

### Users:

The quick filters in the User index page were updated to work like the other quick filters in Fleet Access Manager. They display the criteria that filter the user index page and the number of users that meet that criterion.

### Device:

A new validation was added to prevent several devices being associated with the same room.

### External Users:

The user index page in Fleet Access Manager now has a quick filter named "External User" that displays the External Users to the Tenant. External users are users that are not managed by the Tenant but have access to the Tenant's devices or Programs

Profile, access, and program information can be viewed for external users with permissions to the tenant's devices or programs. External users' access to programs and devices can be granted or revoked. If an external user is removed from all programs and has all individual device access revoked (from the Tenant), a blue toast notification will appear to inform users that this individual is no longer considered an external user.

### Timestamps in Fleet Access Manager:

Timestamps in Fleet Access Manager are now displayed in the browser's time zone (usually the computer time) with the following format "MM/DD/YYYY HH:MM AM Time zone" (e.g. 07/19/2024 02:43 AM GMT-4)

Key	Component	Version	Region	Operating System
CIG-8910	Solo Platform	2024Q3.2	US	Mac, Windows

Release Feature Toggle: NO

Learn More

[TeladocHealth.com](https://TeladocHealth.com) | [engage@teladochealth.com](mailto:engage@teladochealth.com)

### About Teladoc Health

Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.

© Teladoc Health, Inc. All rights reserved.

